

GOVERNOR'S OFFICE OF ELDERLY AFFAIRS

Quarterly Report to the DD Council

April 2014

Update/progress on agency initiatives

LouisianaAnswers

The web page www.LouisianaAnswers.com continues to be updated and looking for information that can assist citizens who need information regarding Respite Care or other information and resources. This site offers information on a variety of services and links regarding where families may find information or agencies that provide services.

Suggestions and comments are welcome and may be made through the *contact us* box located on the left side of the main page.

Adult and Disability Resource Centers

The Adult and Disability Resource Centers are still assisting individuals with applications for Part D (Medication Insurance) for individual just qualifying for Medicare.

From July 2013 – Feb 2014, the Adult and Disability Resource Centers received 13,730 calls requesting assistance and 6,682 callers reported they have a disability. The individuals were assisted with links to medications, housing, transportation, in home services and legal assistance.

The ADRCs are providing education and enrollment assistance through Medicare Improvements for Patients and Provider's Act of 2008 to Medicare eligible's. They are hosting events and participating in community events to provide information regarding the Low Income Subsidy (LIS) and Medicare Savings Program (MSP) to those who may qualify for assistance.

SenioRx Program

Callers are provided assistance with pharmaceutical applications for free medication. Clients assisted either do not have prescription insurance or have reached the gap in their Medicare Part D insurance.

July 1, 2012 – March 31, 2013

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| • Number of new individuals assisted with medication | 4,499 |
| • Number of 30 day prescriptions | 51,951 |
| • Value in dollars of prescription medication | \$9,373,013 |
| • Clients assisted with Medicare Part C & D | 1,918 |