# GOVERNOR'S OFFICE OF ELDERLY AFFAIRS Quarterly Report to the DD Council

July 2014

#### Status on agency initiatives

#### LouisianaAnswers

The web page <a href="www.LouisianaAnswers.com">www.LouisianaAnswers.com</a> continues to be updated and looking for information that can assist citizens who need information regarding Respite Care or other information and resources. This site offers information on a variety of services and links regarding where families may find information or agencies that provide services.

Suggestions and comments are welcome and may be made through the *contact us* box located on the left side of the main page.

#### **Adult and Disability Resource Centers**

The Adult and Disability Resource Centers are still assisting individuals with applications for Part D (Medication Insurance) for individual just qualifying for Medicare.

From July 2013 – June 2014, the Adult and Disability Resource Centers received calls 20,695 individuals and 10,285 clients reported they have one or more disabilities. The types of services that were requested were: information on public and private long term care planning, transportation, dental care, wheelchair ramps, home repair, housing, Medicaid services, Medicare Part D assistance, Alzheimer's disease, health insurance, pharmaceutical assistance, congregate meals, respite care and options counseling.

The ADRCs are providing education and enrollment assistance through Medicare Improvements for Patients and Provider's Act of 2008 to Medicare eligible's. They are hosting events and participating in community events to provide information regarding the Low Income Subsidy (LIS) and Medicare Savings Program (MSP) to those who may qualify for assistance.

#### SenioRx Program

Callers are provided assistance with pharmaceutical applications for free medication. Clients assisted either do not have prescription insurance or have reached the gap in their Medicare Part D insurance.

July 1, 2013 – June 30, 2014

Number of new individuals assisted with medication 7,148
 Number of 30 day prescriptions 74,805

Value in dollars of prescription medication \$13,906,611

## Any progress on Council's objectives/activities if applicable

### What GOEA is currently doing and/or planning to do with GOAL 8:

GOEA's does not participate in the Early Steps program however does provide information and referrals through the Aging and Disability Resource Centers.

What GOEA would like to do to achieve the desired goal/outcome for GOAL 8 but specific barriers prevent this activity.

Since the ADRC's are only a referral source they do not follow up regarding outcomes for programs such as Early Steps.