

Governor's Office of Elderly Affairs (GOEA)
DD Council Report
June 2018

GOEA, is the designated State Unit on Aging and is the administrator of the Older Americans Act (OAA) program services: Congregate Meals, Home Delivered Meals, Nutrition Counseling, Nutrition Education, Assisted Transportation, Information & Assistance, Outreach, Medical Transportation, Adult Day Health Care, Case Management, Group Respite, In-Home Respite, Individual Counseling, Material Aid, Personal Care, Caregiver Public Education, Caregiver Sitter Service, Support Group, Counseling, Crime Prevention, Homemaker, Legal Assistance, Medical Alert, Medication Management, Recreation, Companion Care, Telephoning, Utility Assistance, Visiting, and Wellness. Other services provided through GOEA are Elderly Protective Services, Long Term Care Ombudsman, Aging and Disability Resource Centers (ADRC), SenioRx Prescription Assistance, National Family Caregiver Support, Community Living Program, Alzheimer's disease Supportive Services Program, and the Senior Employment. GOEA is currently planning provider agreements to begin implementing the Veterans Directed Home and Community Based Services Program through a partnership with GOEA, the ADRCs, and COAs and the Federal Veterans Health Administration.

For more information about elderly programs and services, visit:
www.goea.louisiana.gov or contact 225-342-7100

Program Name: **LA Law Help Line: Tel-Law**

The Help Line provided by LA Civil Justice Center (LCJC) offers general legal information at no cost to all Louisiana residents.

For more information, contact **1 800 310 7029** which is the legal help line or visit:
www.lsba.org

Program Name: **Long Term Care Ombudsman**

Long Term Care Ombudsman program is a federal and state funded program mandated to investigate and resolve problems brought by or on behalf of residents of long-term care facilities that serve elders. Ombudsman volunteers make monthly visits to long-term care facilities and advocate on behalf of residents rights.

Rosa Walton is the state LTC Ombudsman.

For information, contact the State LTC Ombudsman, at 225-342-6872

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Program Name: Elderly Protective Services (EPS)

EPS is mandated by Louisiana revised statute 15:1501 et seq. to prevent remedy halt or hinder acts of abuse and neglect against an older person in the community while promoting the maximum degree of personal freedom dignity and self-determination for that individual. Elderly Protective Services has seven regional offices to respond to report the abuse, neglect, and exploitation. EPS is State operated with four direct State offices and three offices contracted to local providers.

The purpose of Elderly Protective Services (EPS) is to protect adults who cannot physically or mentally protect themselves and who are harmed or threatened with harm through action or inaction by themselves or by the individuals responsible for their care or by other persons.

For more information about Elderly Protective Services (EPS), contact 1 800 259 4990.

Ebony Phillips is the Program Manager for the EPS.

Program Name: Aging and Disability Resource Center (ADRC)

The ADRC serves as a clearing house for an array of long term care options, prescription assistance, and other resources available in Louisiana to elderly and disabled adults aged 21 and over. For more information about ADRC, contact the toll-free Louisiana information, referral and assistance line at 877-340-9100 or visit: www.louisianaanswer.com

Louisiana Answers is designed to assist older adults and persons with disabilities in locating supportive services and eldercare resources in order to continue living as they choose in their community. Using this website, you can easily obtain information about Louisiana's in-home and community-based services.

DD Council Information on calls to ADRCs- March-May 2018

Multi Disability	Physical Disability	MR/DD	Mental Illness	Unspecified Disability
386	1464	2	84	694

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LouisianaAnswers.com = 9200 Users
LouisianaAnswers.com = 8131 New User

SenioRx has assisted seniors and people with disabilities receive free or low cost prescriptions resulting in a savings of \$2,259,530.

Based on value of Drugs noted for March 2018-May 2018
