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Provider Questionnaire Helps Individuals and Families Make Informed Choices

Are you or a family member a waiver recipient? When you're looking for a provider, do you wonder about the types of services they provide or their staff turnover rate? Maybe you've wanted to know if the provider is able to provide supports for individuals with intense medical needs. A couple of years ago, the Council recognized that individuals with developmental disabilities and their families need more information to make informed choices about providers and asked the Office for Citizens with Developmental Disabilities (OCDD) to make provider data available online. In late 2014, OCDD began asking providers to complete a voluntary questionnaire which includes questions about the services they provide, the staff they employ, any specific populations they serve, and other various things about their agency. The completed questionnaires are available to the public on the Freedom of Choice website, but since it is voluntary, very few providers have completed it.

In order for individuals with developmental disabilities and families to have access to information to help them make more informed choices, individuals and families must ask providers to complete this questionnaire. Visit the [Freedom of Choice website](#) to see if your current provider has a questionnaire online. If not, ask them to [complete it here](#) so you and other individuals/families will have access to the information.

The next time you are looking for a new provider, check the [Freedom of Choice website](#) to see if the providers you are considering have completed the questionnaire. If not, ask them to [complete it here](#) so you and other individuals/families will be able to make an informed choice.

Providers need to know that this information is important and without it they run the risk of losing business to other providers who have completed the questionnaire.

