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DHH Seeks Feedback on Managed Care for Supports and Services

Managed care for long term supports and services is coming to Louisiana and now is the time for stakeholders to provide input to help design the right system for this state. The Department of Health and Hospitals (DHH) released a concept paper outlining the principles and foundation of its Long Term Supports and Services (LTSS) transformation to managed care and to provide a framework for ongoing stakeholder feedback. Last December, DHH issued a Request for Information seeking “creative, innovative and viable strategies to move forward with its next phase of delivering coordinated care through the creation of a new managed long-term supports and services (MLTSS) program.” Today’s release of the concept paper is the next step in DHH’s process of moving Louisiana’s long term supports and services system to managed care.

According to DHH Secretary Kathy Kliebert, key decisions have not yet been made. Stakeholders have an opportunity to provide input into decisions such as:

- Will all populations needing long term supports and services be included in the initial phase-in?
- Will all populations be served by the same managed care organization?
- Will all services needed by these populations be included?
- How will quality be measured?
- And others...

The concept paper only contains the initial framework for a managed care long term supports and services system in Louisiana. The areas where the Department is actively soliciting guidance from stakeholders are noted throughout the document.

An advisory group will provide ongoing feedback to the Department. The group will consist of cross-disability representatives of the LTSS community including self-advocates, family members, caregivers, providers, and community-based organizations involved in the support of those using LTSS. DHH will also hold public forums throughout the state later this fall to solicit feedback from larger groups of stakeholders.

Materials and communication related to long-term care reform will be continually posted to www.MakingMedicaidBetter.com. There, individuals and groups will also be able to submit feedback directly to DHH and sign up to remain informed as the program proceeds. Additionally, questions, comments and other feedback can be submitted by email to LongTermCare@la.gov.

Individuals with disabilities and family members are encouraged to stay informed and submit your feedback.

Read the concept paper [here](#).