



State of Louisiana
Department of Health and Hospitals
Bureau of Health Services Financing

December 2017

Louisiana Developmental Disability Council Report

Update/Progress on Agency Initiatives

Permanent Supportive Housing Services

The Office of Aging and Adult Services (OAAS), Office for Citizens with Developmental Disabilities (OCDD) and Office of Behavioral Health (OBH) continue to assist participants to transition into Permanent Supportive Housing. There are currently 4,428 individuals being served and 2,580 households providing Permanent Supportive Housing. Since the program began, a total of 6,388 individuals have been served.

Money Follows the Person

- Since the Fall of 2009, approximately 2,384 individuals have transitioned through the Money Follows the Person (MFP) program in OAAS and OCDD from qualified institutions (hospitals, nursing facilities, and supports and services centers); Year-to-date (thru 12/7/17), 413 individuals have transitioned in 2017, already surpassing the benchmark of 330. Through MFP, 441 individuals transitioned in 2016 which exceeded the benchmark of 350. MFP continues to exceed existing benchmarks.
- Participants can be transitioned through MFP until December 31, 2018. Grant funds can be expended through September 30, 2020.

Self-Direction

- There are currently 990 individuals participating in the self-direction option as of 10/31/2017.
 - A Request for Proposal (RFP) was released on September 19th. The contract was awarded to ACES\$ Financial Management. A

protest of the award was filed with the Office of State Procurement on 11/22/17. The State is reviewing the protest documents and will be making a decision regarding how the award process will proceed. To avoid interruption in services, the State extended the current Acumen contract to continue to provide services during this time.

Electronic Visit Verification

- LDH and its contractor SRI are currently training and working with providers to implement in-home electronic visit verification (EVV) across the state to ensure Louisiana is in compliance with requirements listed in the Cures Act. As of December 11, 2017, providers in four regions (3,5,6,9) have gone live in addition to others who elected to voluntarily use and pilot the system prior to their scheduled implementation date. No major issues with implementation have been identified thus far and the Department's roll out is tentatively scheduled to be completed by March 1, 2018.

Long-Term Supports and Services Incident Management System

- LDH procured a contract through the competitive bid process to replace the outdated, isolated and unsupported incident management system (OTIS) with a system that allows OAAS, OCDD, Health Standards Section, direct service providers, support coordinators, nursing homes, and intermediate care facilities for individuals with intellectual disabilities (ICF/IID) workers to use a single incident management system. The new system allows for a consolidated, consistent reporting and analytics mechanism in addition to real-time data sharing among agencies which improve efficiencies with response times, programmatic assessment, strategic planning and compliance with Centers for Medicare and Medicaid Services' (CMS) assurances while aiding in resolving incidents more efficiently to prevent further similar incidents.
- The system is scheduled to go live with all users in late January 2018.

Behavioral Health

- The Statewide Coordinated System of Care (CSoC) waiver enrollment totaled 2,329 on of 12/1/2017.

| Region/Parish | Participant Count |
|-----------------------------------|--------------------------|
| Region 1 (Jefferson/Orleans area) | 365 |
| Region 2 (Capital area) | 224 |
| Region 3 (Covington area) | 316 |
| Region 4 (Thibodeaux area) | 300 |
| Region 5 (Lafayette area) | 137 |
| Region 6 (Lake Charles area) | 189 |
| Region 7 (Alexandria area) | 179 |
| Region 8 (Shreveport area) | 217 |
| Region 9 (Monroe area) | 402 |

*This data includes all children presumptively eligible and enrolled in b3/c waivers.

Network Adequacy Report as 12/12/2017:

| All Plans | | | | | | | | |
|---|----------------------|-------------------|----------------------|--------------------|-----------------------|-------------|------------------------------|---------------|
| DHH Administrative Regions | Addiction Outpatient | BH Rehabilitation | Crisis Stabilization | Outpatient Therapy | Psychiatric Inpatient | Residential | Family Support Organizations | Total |
| Region 1 : Greater NO Area | 161 | 613 | 0 | 5,122 | 64 | 53 | 0 | 6,013 |
| Region 2 : Capital Area | 39 | 129 | 0 | 1,374 | 28 | 19 | 0 | 1,589 |
| Region 3 : South Central LA | 58 | 116 | 0 | 1,156 | 53 | 26 | 0 | 1,409 |
| Region 4 : Acadiana | 44 | 82 | 0 | 814 | 45 | 16 | 0 | 1,001 |
| Region 5 : Southwest LA | 33 | 90 | 0 | 821 | 29 | 16 | 0 | 989 |
| Region 6 : Central LA | 49 | 202 | 0 | 1,475 | 34 | 22 | 0 | 1,782 |
| Region 7 : Northwest LA | 70 | 222 | 0 | 1,397 | 29 | 15 | 0 | 1,733 |
| Region 8 : Northeast LA | 52 | 158 | 0 | 1,755 | 28 | 16 | 0 | 2,009 |
| Region 9 : Northshore Area | 64 | 166 | 0 | 1,876 | 28 | 40 | 0 | 2,174 |
| Out of State | 0 | 0 | 0 | 5 | 0 | 0 | 0 | 5 |
| Grand Total * | 570 | 1,778 | 0 | 15,795 | 338 | 223 | 0 | 18,704 |
| <i>*Grand Total consist of the sum of all providers from each plan, which may include duplicates.</i> | | | | | | | | |
| | | | | | | | | |
| PLAN 1 : AmeriHealth Caritas Louisiana (ACLA) | | | | | | | | |
| DHH Administrative Regions | Addiction Outpatient | BH Rehabilitation | Crisis Stabilization | Outpatient Therapy | Psychiatric Inpatient | Residential | Family Support Organizations | Total |
| Region 1 : Greater NO Area | 31 | 143 | 0 | 775 | 8 | 8 | 0 | 965 |
| Region 2 : Capital Area | 18 | 75 | 0 | 394 | 7 | 8 | 0 | 502 |
| Region 3 : South Central LA | 16 | 22 | 0 | 198 | 5 | 2 | 0 | 243 |
| Region 4 : Acadiana | 23 | 30 | 0 | 211 | 14 | 3 | 0 | 281 |
| Region 5 : Southwest LA | 10 | 20 | 0 | 113 | 5 | 3 | 0 | 151 |
| Region 6 : Central LA | 8 | 22 | 0 | 157 | 6 | 8 | 0 | 201 |
| Region 7 : Northwest LA | 16 | 73 | 0 | 239 | 10 | 1 | 0 | 339 |
| Region 8 : Northeast LA | 20 | 48 | 0 | 232 | 4 | 5 | 0 | 309 |
| Region 9 : Northshore Area | 14 | 34 | 0 | 212 | 3 | 4 | 0 | 267 |
| Out of State | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Grand Total | 156 | 467 | 0 | 2,531 | 62 | 42 | 0 | 3,258 |
| | | | | | | | | |
| PLAN 2 : AETNA BETTER HEALTH OF LOUISIANA | | | | | | | | |
| DHH Administrative Regions | Addiction Outpatient | BH Rehabilitation | Crisis Stabilization | Outpatient Therapy | Psychiatric Inpatient | Residential | Family Support Organizations | Total |
| Region 1 : Greater NO Area | 15 | 70 | 0 | 1,063 | 14 | 3 | 0 | 1,165 |
| Region 2 : Capital Area | 2 | 9 | 0 | 238 | 4 | 3 | 0 | 256 |
| Region 3 : South Central LA | 1 | 11 | 0 | 195 | 14 | 2 | 0 | 223 |
| Region 4 : Acadiana | 1 | 4 | 0 | 167 | 9 | 0 | 0 | 181 |
| Region 5 : Southwest LA | 1 | 8 | 0 | 152 | 7 | 0 | 0 | 168 |
| Region 6 : Central LA | 1 | 18 | 0 | 309 | 8 | 2 | 0 | 338 |
| Region 7 : Northwest LA | 7 | 21 | 0 | 274 | 5 | 1 | 0 | 308 |
| Region 8 : Northeast LA | 7 | 17 | 0 | 381 | 4 | 2 | 0 | 411 |
| Region 9 : Northshore Area | 7 | 20 | 0 | 423 | 5 | 2 | 0 | 457 |
| Out of State | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Grand Total * | 42 | 178 | 0 | 3,202 | 70 | 15 | 0 | 3,507 |
| <i>*Results comprised with data submitted by Aetna using an August 2017 reporting period. Aetna's 2017 Q3 network data has not been received to date.</i> | | | | | | | | |
| | | | | | | | | |
| PLAN 3 : Healthy Blue Louisiana | | | | | | | | |
| DHH Administrative Regions | Addiction Outpatient | BH Rehabilitation | Crisis Stabilization | Outpatient Therapy | Psychiatric Inpatient | Residential | Family Support Organizations | Total |
| Region 1 : Greater NO Area | 42 | 130 | 0 | 1,053 | 13 | 12 | 0 | 1,250 |
| Region 2 : Capital Area | 9 | 12 | 0 | 234 | 4 | 1 | 0 | 260 |
| Region 3 : South Central LA | 10 | 30 | 0 | 226 | 11 | 4 | 0 | 281 |
| Region 4 : Acadiana | 5 | 17 | 0 | 120 | 6 | 4 | 0 | 152 |
| Region 5 : Southwest LA | 6 | 26 | 0 | 188 | 5 | 1 | 0 | 226 |
| Region 6 : Central LA | 13 | 53 | 0 | 292 | 5 | 4 | 0 | 367 |
| Region 7 : Northwest LA | 13 | 42 | 0 | 324 | 4 | 1 | 0 | 384 |
| Region 8 : Northeast LA | 9 | 30 | 0 | 354 | 6 | 1 | 0 | 400 |
| Region 9 : Northshore Area | 10 | 30 | 0 | 382 | 4 | 26 | 0 | 452 |
| Out of State | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 2 |
| Grand Total | 117 | 370 | 0 | 3,175 | 58 | 54 | 0 | 3,774 |

| PLAN 4 : LOUISIANA HEALTHCARE CONNECTION | | | | | | | | |
|--|----------------------|-------------------|----------------------|--------------------|-----------------------|-------------|------------------------------|--------------|
| DHH Administrative Regions | Addiction Outpatient | BH Rehabilitation | Crisis Stabilization | Outpatient Therapy | Psychiatric Inpatient | Residential | Family Support Organizations | Total |
| Region 1 : Greater NO Area | 23 | 148 | 0 | 930 | 15 | 11 | 0 | 1,127 |
| Region 2 : Capital Area | 6 | 17 | 0 | 196 | 6 | 2 | 0 | 227 |
| Region 3 : South Central LA | 8 | 24 | 0 | 228 | 12 | 6 | 0 | 278 |
| Region 4 : Acadiana | 5 | 17 | 0 | 146 | 8 | 2 | 0 | 178 |
| Region 5 : Southwest LA | 6 | 17 | 0 | 156 | 7 | 5 | 0 | 191 |
| Region 6 : Central LA | 5 | 60 | 0 | 292 | 9 | 2 | 0 | 368 |
| Region 7 : Northwest LA | 17 | 44 | 0 | 263 | 5 | 6 | 0 | 335 |
| Region 8 : Northeast LA | 7 | 33 | 0 | 330 | 6 | 4 | 0 | 380 |
| Region 9 : Northshore Area | 13 | 43 | 0 | 333 | 8 | 3 | 0 | 400 |
| Out of State | 0 | 0 | 0 | 3 | 0 | 0 | 0 | 3 |
| Grand Total | 90 | 403 | 0 | 2,877 | 76 | 41 | 0 | 3,381 |

| PLAN 5 : UNITED HEALTHCARE OF LOUISIANA | | | | | | | | |
|---|----------------------|-------------------|----------------------|--------------------|-----------------------|-------------|------------------------------|--------------|
| DHH Administrative Regions | Addiction Outpatient | BH Rehabilitation | Crisis Stabilization | Outpatient Therapy | Psychiatric Inpatient | Residential | Family Support Organizations | Total |
| Region 1 : Greater NO Area | 50 | 122 | 0 | 1,301 | 14 | 19 | 0 | 1,506 |
| Region 2 : Capital Area | 4 | 16 | 0 | 312 | 7 | 5 | 0 | 344 |
| Region 3 : South Central LA | 23 | 29 | 0 | 309 | 11 | 12 | 0 | 384 |
| Region 4 : Acadiana | 10 | 14 | 0 | 170 | 8 | 7 | 0 | 209 |
| Region 5 : Southwest LA | 10 | 19 | 0 | 212 | 5 | 7 | 0 | 253 |
| Region 6 : Central LA | 22 | 49 | 0 | 425 | 6 | 6 | 0 | 508 |
| Region 7 : Northwest LA | 17 | 42 | 0 | 297 | 5 | 6 | 0 | 367 |
| Region 8 : Northeast LA | 9 | 30 | 0 | 458 | 8 | 4 | 0 | 509 |
| Region 9 : Northshore Area | 20 | 39 | 0 | 526 | 8 | 5 | 0 | 598 |
| Out of State | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Grand Total | 165 | 360 | 0 | 4,010 | 72 | 71 | 0 | 4,678 |

Applied Behavior Analysis-Based Therapy Services

- Applied Behavior Analysis (ABA) therapy is scheduled for carve-in to managed care delivery system on 2/1/18.
- As of 12/04/17, there were 159 individual ABA providers and 34 behavior intervention groups enrolled in LA Medicaid.
- Prior Authorization numbers for members receiving ABA:

Chisholm Class Members

| Procedure Code | Requested # | Approved # |
|---|-------------|------------|
| H0032, 0359T, 0360T, 0361T | 683 | 667 |
| G9012, H2019, 0364T, 0365T, 0366T, 0367T, 0368T, 0369T, 0370T, 0371T, 0372T | 664 | 660 |
| Total | 764 | 753 |

All Members

| Procedure Code | Requested # | Approved # |
|---|--------------|--------------|
| H0032, 0359T, 0360T, 0361T | 2,541 | 2,465 |
| G9012, H2019, 0364T, 0365T, 0366T, 0367T, 0368T, 0369T, 0370T, 0371T, 0372T | 2,183 | 2,145 |
| Total | 2,652 | 2,574 |

PA Data as of 12/08/2017