



State of Louisiana
Department of Health and Hospitals
Bureau of Health Services Financing

June 2018

Louisiana Developmental Disability Council Report

Update/Progress on Agency Initiatives

Permanent Supportive Housing Services

The Office of Aging and Adult Services (OAAS), Office for Citizens with Developmental Disabilities (OCDD) and Office of Behavioral Health (OBH) continue to assist participants to transition into Permanent Supportive Housing. There are currently 4,469 individuals being served and 2,559 households providing Permanent Supportive Housing. Since the program began, a total of 6,541 individuals have been served.

Money Follows the Person

- Since the Fall of 2009, approximately 2,575 individuals have transitioned through the Money Follows the Person (MFP) program in OAAS and OCDD from qualified institutions (hospitals, nursing facilities, and supports and services centers); Year-to-date (thru 6/22/18), 149 individuals have transitioned in 2018. Four hundred and fifty-five individuals transitioned in 2017, surpassing the benchmark of 330. Through MFP, 441 individuals transitioned in 2016, which again exceeded a benchmark of 350. MFP continues to break barriers and exceed existing benchmarks.
- Participants can be transitioned through MFP until December 31, 2018. Grant funds can be expended through September 30, 2020.

Self-Direction

- There are currently 1073 individuals participating in the self-direction option as of 5/31/2018.

- A Request for Proposal (RFP) was released on September 19th. The contract was awarded to ACES\$ Financial Management. A protest of the award was filed with the Office of State Procurement on 11/22/17. The State reviewed the protest documents and made the decision to cancel the award to ACES\$. To avoid interruption in services, the State extended the current Acumen contract to continue to provide services during this time.
- LDH has formed a Self-Direction Stakeholder group; the first meeting is scheduled for 7/10/2018.

Electronic Visit Verification

- LDH and its contractor SRI have trained and worked with providers statewide to implement in-home electronic visit verification (EVV) across the state to ensure Louisiana complies with requirements listed in the Cures Act. LDH required providers to implement EVV with in-home personal care services by 2/19/18. Last quarter there were a small number of providers who were not using EVV to record services. LDH sent a memo out informing that failure to implement and use EVV will result in corrective action and followed up by reaching out to each of the providers. As of 6/21/18, there is only one provider that is not using EVV. This provider serves only one recipient and LDH anticipates the issue will be resolved quickly and all providers will be in compliance well before the federal deadline.

Long-Term Supports and Services Incident Management System

- LDH procured a contract through the competitive bid process to replace the outdated, isolated and unsupported incident management system (OTIS) with a system that allows OAAS, OCDD, Health Standards Section, direct service providers, support coordinators, nursing homes, and intermediate care facilities for individuals with intellectual disabilities (ICF/IID) workers to use a single incident management system. The new system allows for a consolidated, consistent reporting and analytics mechanism in addition to real-time data sharing among agencies, which improve efficiencies with response times, programmatic assessment, strategic planning and compliance with Centers for Medicare and Medicaid Services' (CMS) assurances while aiding in resolving incidents more efficiently to prevent further similar incidents.
- For the waiver population, the system is tentatively scheduled for a phased-in implementation for support coordination and provider agencies beginning late 2018.

Behavioral Health

- The Statewide Coordinated System of Care (CSoC) waiver enrollment totaled 2,384 on of 6/15/2018.

Region/Parish	Participant Count
Region 1 (Jefferson/Orleans area)	370
Region 2 (Capital area)	230
Region 3 (Covington area)	330
Region 4 (Thibodeaux area)	300
Region 5 (Lafayette area)	160
Region 6 (Lake Charles area)	190
Region 7 (Alexandria area)	173
Region 8 (Shreveport area)	221
Region 9 (Monroe area)	410

*This data includes all children presumptively eligible and enrolled in b3/c waivers.

Network Adequacy Report 2018 Qtr.1:

All Plans								
DHH Administrative Regions	*Addiction Outpatient	BH Rehabilitation	Crisis Stabilization	*Outpatient Therapy	Psychiatric Inpatient	Residential	Family Support Organizations	Total
Region 1 & 10 : Greater NO Area & Jefferson Parish	122	381	0	1,403	38	40	0	1,984
Region 2 : Capital Area	89	240	0	854	34	43	0	1,260
Region 3 : South Central LA	29	64	0	357	19	8	0	477
Region 4 : Acadiana	60	100	0	418	42	20	0	640
Region 5 : Southwest LA	32	56	0	219	22	11	0	340
Region 6 : Central LA	63	78	0	333	15	31	0	520
Region 7 : Northwest LA	50	175	0	538	23	12	0	798
Region 8 : Northeast LA	65	163	0	531	21	22	0	802
Region 9 : Northshore Area	37	98	0	554	18	5	0	712
Out of State	0	1	0	24	0	0	0	25
Unduplicated Grand Total	546	1,350	0	4,755	232	191	0	7,074
PLAN 1 : AmeriHealth Caritas Louisiana (ACLA)								
DHH Administrative Regions	*Addiction Outpatient	BH Rehabilitation	Crisis Stabilization	*Outpatient Therapy	Psychiatric Inpatient	Residential	Family Support Organizations	Total
Region 1 & 10 : Greater NO Area & Jefferson Parish	35	154	0	600	13	8	0	810
Region 2 : Capital Area	26	91	0	248	10	12	0	387
Region 3 : South Central LA	14	27	0	125	5	2	0	173
Region 4 : Acadiana	25	36	0	133	21	3	0	218
Region 5 : Southwest LA	16	22	0	71	9	4	0	122
Region 6 : Central LA	16	35	0	123	7	9	0	190
Region 7 : Northwest LA	18	76	0	194	11	3	0	302
Region 8 : Northeast LA	25	63	0	153	8	9	0	258
Region 9 : Northshore Area	16	35	0	179	4	2	0	236
Out of State	0	0	0	0	0	0	0	0
Unduplicated Grand Total	191	537	0	1,616	88	52	0	2,484
PLAN 2 : AETNA BETTER HEALTH OF LOUISIANA								
DHH Administrative Regions	Addiction Outpatient	BH Rehabilitation	Crisis Stabilization	*Outpatient Therapy	Psychiatric Inpatient	Residential	Family Support Organizations	Total
Region 1 & 10 : Greater NO Area & Jefferson Parish	0	86	0	98	1	0	0	185
Region 2 : Capital Area	4	57	0	61	4	0	0	126
Region 3 : South Central LA	0	19	0	20	2	0	0	41
Region 4 : Acadiana	0	21	0	22	8	1	0	52
Region 5 : Southwest LA	2	15	0	17	1	0	0	35
Region 6 : Central LA	1	18	0	20	2	0	0	41
Region 7 : Northwest LA	0	36	0	45	2	0	0	83
Region 8 : Northeast LA	0	49	0	53	0	0	0	102
Region 9 : Northshore Area	7	25	0	30	0	0	0	62
Out of State	0	1	0	2	0	0	0	3
Unduplicated Grand Total	14	326	0	352	20	1	0	713
PLAN 3 : Healthy Blue Louisiana								
DHH Administrative Regions	Addiction Outpatient	BH Rehabilitation	Crisis Stabilization	*Outpatient Therapy	Psychiatric Inpatient	Residential	Family Support Organizations	Total
Region 1 & 10 : Greater NO Area & Jefferson Parish	27	103	0	889	9	7	0	1,035
Region 2 : Capital Area	20	64	0	509	13	10	0	616
Region 3 : South Central LA	7	14	0	229	5	2	0	257
Region 4 : Acadiana	10	31	0	236	11	4	0	292
Region 5 : Southwest LA	6	15	0	122	9	2	0	154
Region 6 : Central LA	6	21	0	200	6	3	0	236
Region 7 : Northwest LA	9	58	0	305	6	3	0	381
Region 8 : Northeast LA	16	59	0	349	9	6	0	439
Region 9 : Northshore Area	7	26	0	345	7	1	0	386
Out of State	0	0	0	20	0	0	0	20
Unduplicated Grand Total	108	391	0	2,863	75	38	0	3,475

PLAN 4 : LOUISIANA HEALTHCARE CONNECTION								
DHH Administrative Regions	*Addiction Outpatient	BH Rehabilitation	Crisis Stabilization	*Outpatient Therapy	Psychiatric Inpatient	Residential	Family Support Organizations	Total
Region 1 & 10 : Greater NO Area & Jefferson Parish	24	100	0	300	14	11	0	449
Region 2 : Capital Area	20	57	0	190	10	10	0	287
Region 3 : South Central LA	9	18	0	67	7	2	0	103
Region 4 : Acadiana	10	23	0	110	12	7	0	162
Region 5 : Southwest LA	7	15	0	64	7	2	0	95
Region 6 : Central LA	14	16	0	82	7	7	0	126
Region 7 : Northwest LA	5	47	0	159	9	4	0	224
Region 8 : Northeast LA	20	46	0	125	7	8	0	206
Region 9 : Northshore Area	9	26	0	109	6	3	0	153
Out of State	0	0	0	2	0	0	0	2
Unduplicated Grand Total	118	348	0	1,187	79	54	0	1,786

PLAN 5 : UNITED HEALTHCARE OF LOUISIANA								
DHH Administrative Regions	*Addiction Outpatient	BH Rehabilitation	Crisis Stabilization	*Outpatient Therapy	Psychiatric Inpatient	Residential	Family Support Organizations	Total
Region 1 & 10 : Greater NO Area & Jefferson Parish	61	124	0	712	19	25	0	941
Region 2 : Capital Area	51	81	0	330	16	32	0	510
Region 3 : South Central LA	13	19	0	114	8	6	0	160
Region 4 : Acadiana	34	48	0	183	19	13	0	297
Region 5 : Southwest LA	15	22	0	92	10	8	0	147
Region 6 : Central LA	38	33	0	102	6	16	0	195
Region 7 : Northwest LA	32	61	0	229	8	8	0	338
Region 8 : Northeast LA	29	63	0	167	13	9	0	281
Region 9 : Northshore Area	19	41	0	216	10	2	0	288
Out of State	0	0	0	0	0	0	0	0
Unduplicated Grand Total	292	492	0	2,022	109	119	0	3,034

Source: 328 Detail Report

Note: Provider Type: *Individuals* - Data is run by NPI#; *Agency* - Data is run by Service Address

*Indicates combination of data being run by NPI# and Service Address

Roster Staff is excluded from "Outpatient Therapy"

Applied Behavior Analysis-Based Therapy Services

- Applied Behavior Analysis (ABA) therapy was carved-in to the managed care delivery system on 2/1/18.
- As of 12/04/17, there were 159 individual ABA providers and 34 behavior intervention

May 2018 Chisholm MCO Reporting Data

	ACLA	AETNA	HB	LHCC	UHC	TOTALS
Number of CCMs with ASD	426	184	184	564 564	336	1268
Number of Pas for CCMs with ASD	13	28	11	48	31	118
Claims Paid for CCMS with ASD	\$108,563	\$69,770.10	\$165,857.50	\$1,628,659.69	\$194,597.05	\$2,167,447
Enrolled Provider Groups	42	106	64	57	46	

* Aetna's numbers are higher because they report each location and telephone number separately. They are working to correct this.

- groups enrolled in LA Medicaid.
- Prior Authorization numbers for members receiving ABA: