

State of Louisiana

Department of Health and Hospitals Bureau of Health Services Financing

December 2018

Louisiana Developmental Disability Council Report

Update/Progress on Agency Initiatives

Permanent Supportive Housing Services

 The Office of Aging and Adult Services (OAAS), Office for Citizens with Developmental Disabilities (OCDD) and Office of Behavioral Health (OBH) continue to assist participants to transition into Permanent Supportive Housing. There are currently 4,542 individuals being served and 2,602 households providing Permanent Supportive Housing. A total of 6,728 individuals have been served since the beginning of the program.

Money Follows the Person

- Since the fall of 2009 through year-to-date (as of 12/07/18), approximately 2,766 individuals have transitioned through the Money Follows the Person (MFP) program in OAAS and OCDD from qualified institutions (hospitals, nursing facilities, and supports and services centers), and 340 individuals have specifically transitioned in so far in CY 2018. Four hundred and fifty-five individuals (455) transitioned in CY 2017, surpassing the benchmark of 330. Through MFP, 441 individuals transitioned in CY 2016, which again exceeded a benchmark of 350. MFP continues to break barriers and exceed existing benchmarks.
- Participants can be transitioned through MFP until December 31, 2018. Grant funds can be expended through September 30, 2020.
- Re-authorization efforts have been introduced to the U.S. House of Representatives to extend MFP. The latest bill introduced was H.R.7217, which provides a three-month extension. This short-term extension is

intended to preserve the program while Congress continues to evaluate options for a longer-term extension. This bill passed in the House on December 11, 2018, and goes to the Senate next for consideration.

Self-Direction

- There are currently 1,182 individuals participating in the self-direction option as of 10/31/2018.
- LDH has formed a Self-Direction Stakeholder group; meetings were held on July 10th, September 11th, and November 13th in 2018. The next meeting will be held in the first quarter of 2019.
- LDH is preparing to release a Request for Proposals (RFP) early 2019. In order to address participant concerns and provide a choice of Fiscal Employer Agents (F/EAs), LDH has included the option to award to multiple vendors.

Electronic Visit Verification

- LDH and its contractor SRI have trained and worked with providers statewide to implement in-home electronic visit verification (EVV) to ensure Louisiana complies with requirements listed in the Cures Act. LDH required providers to implement EVV with in-home personal care services (PCS) by 2/19/18. As of 12/5/2018, there were two providers not using EVV to record services, one of which serves one participant. The most recent memo was sent out on November 16, 2018, informing providers that at least 90% of their services must be reported through EVV effective January 2019. This was to reinforce that manual entry of services should be minimized and providers must specify the reason for all manual edits/entries when reporting the service.
- LDH will begin to phase in self-direction participants and EPSDT PCS providers beginning 2019.

Long-Term Supports and Services Incident Management System

 LDH procured a contract through the competitive bid process to replace the outdated, isolated and unsupported incident management system (OTIS) with a system that allows OAAS, OCDD, Health Standards Section, direct service providers, support coordinators, nursing homes, and workers of intermediate care facilities for individuals with intellectual disabilities (ICF/IID) to use a single incident management system. The new system allows for a consolidated, consistent reporting and analytics mechanism in addition to real-time data sharing among agencies, which improves response times, programmatic assessment, strategic planning and compliance with Centers for Medicare and Medicaid Services' (CMS) assurances while aiding in resolving incidents more efficiently to prevent further similar incidents.

• For the waiver population, the system is tentatively scheduled for a phased-in implementation for support coordination and provider agencies during the summer of 2019.

Behavioral Health

• The Statewide Coordinated System of Care (CSoC) waiver enrollment totaled 2,392 as of 11/30/2018.

| Region/Parish | Participant Count |
|-----------------------------------|-------------------|
| Region 1 (Jefferson/Orleans area) | 358 |
| Region 2 (Capital area) | 230 |
| Region 3 (Covington area) | 340 |
| Region 4 (Thibodeaux area) | 287 |
| Region 5 (Lafayette area) | 170 |
| Region 6 (Lake Charles area) | 190 |
| Region 7 (Alexandria area) | 188 |
| Region 8 (Shreveport area) | 230 |
| Region 9 (Monroe area) | 399 |
| Total | 2,392 |

*This data includes all children presumptively eligible and enrolled in 1915 b(3)/(c) waivers.

Network Adequacy Report 2018 Qtr.3:

| All Plans** | | | | | | | | |
|---|-------------|----------------|---------------|--------------|-------------|-------------|----------------|--------|
| | *^Addiction | вн | Crisis | *^Outpatient | Psychiatric | | Family Support | |
| DHH Administrative Regions | Outpatient | Rehabilitation | Stabilization | Therapy | Inpatient | Residential | Organizations | Total |
| Region 1 & 10 : Greater NO Area & Jefferson Parish | 140 | 428 | 0 | 2,399 | 72 | 46 | 0 | 3,085 |
| Region 2 : Capital Area | 122 | 281 | 0 | 1,162 | 63 | 72 | 0 | 1,700 |
| Region 3 : South Central LA | 37 | 71 | 0 | 495 | 42 | 13 | 0 | 658 |
| Region 4 : Acadiana | 71 | 133 | 0 | 617 | 88 | 27 | 0 | 936 |
| Region 5 : Southwest LA | 42 | 72 | 0 | 346 | 55 | 16 | 0 | 531 |
| Region 6 : Central LA | 63 | 105 | 0 | 489 | 41 | 35 | 0 | 733 |
| Region 7 : Northwest LA | 55 | 238 | 0 | 847 | 51 | 24 | 0 | 1,215 |
| Region 8 : Northeast LA | 88 | 214 | 0 | 706 | 53 | 26 | 0 | 1,087 |
| Region 9 : Northshore Area | 57 | 136 | 0 | 787 | 46 | 7 | 0 | 1,033 |
| Out of State | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Grand Total | 674 | 1,678 | 0 | 7,112 | 511 | 268 | 0 | 10,243 |
| **Grand Total consist of the sum of all providers from each plan, which may include duplicates. | | | | | | | | |

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PLAN 1 : AmeriHealth Caritas Louisiana (ACLA)

| | *^Addiction | вн | Crisis | *^Outpatient | Psychiatric | | Family Support | |
|--|-------------|----------------|---------------|--------------|-------------|-------------|----------------|-------|
| DHH Administrative Regions | Outpatient | Rehabilitation | Stabilization | Therapy | Inpatient | Residential | Organizations | Total |
| Region 1 & 10 : Greater NO Area & Jefferson Parish | 28 | 125 | 0 | 583 | 18 | 8 | 0 | 762 |
| Region 2 : Capital Area | 18 | 71 | 0 | 257 | 12 | 13 | 0 | 371 |
| Region 3 : South Central LA | 10 | 22 | 0 | 123 | 8 | 2 | 0 | 165 |
| Region 4 : Acadiana | 18 | 33 | 0 | 126 | 21 | 2 | 0 | 200 |
| Region 5 : Southwest LA | 10 | 20 | 0 | 65 | 11 | 3 | 0 | 109 |
| Region 6 : Central LA | 7 | 35 | 0 | 115 | 7 | 8 | 0 | 172 |
| Region 7 : Northwest LA | 12 | 65 | 0 | 192 | 11 | 4 | 0 | 284 |
| Region 8 : Northeast LA | 23 | 55 | 0 | 152 | 9 | 10 | 0 | 249 |
| Region 9 : Northshore Area | 16 | 32 | 0 | 169 | 9 | 1 | 0 | 227 |
| Out of State | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Unduplicated Grand Total | 142 | 458 | 0 | 1,565 | 106 | 51 | 0 | 2,322 |
| | | | | | | | | |

PLAN 2 : AETNA BETTER HEALTH OF LOUISIANA

| | *^Addiction | вн | Crisis | *^Outpatient | Psychiatric | | Family Support | |
|--|-------------|----------------|---------------|--------------|-------------|-------------|----------------|-------|
| DHH Administrative Regions | Outpatient | Rehabilitation | Stabilization | Therapy | Inpatient | Residential | Organizations | Total |
| Region 1 & 10 : Greater NO Area & Jefferson Parish | 8 | 6 | 0 | 76 | 12 | 1 | 0 | 103 |
| Region 2 : Capital Area | 11 | 7 | 0 | 36 | 11 | 4 | 0 | 69 |
| Region 3 : South Central LA | 0 | 2 | 0 | 14 | 13 | 1 | 0 | 30 |
| Region 4 : Acadiana | 3 | 2 | 0 | 40 | 24 | 2 | 0 | 71 |
| Region 5 : Southwest LA | 2 | 2 | 0 | 12 | 18 | 0 | 0 | 34 |
| Region 6 : Central LA | 1 | 1 | 0 | 31 | 14 | 1 | 0 | 48 |
| Region 7 : Northwest LA | 1 | 3 | 0 | 37 | 18 | 1 | 0 | 60 |
| Region 8 : Northeast LA | 2 | 2 | 0 | 20 | 17 | 1 | 0 | 42 |
| Region 9 : Northshore Area | 7 | 8 | 0 | 39 | 15 | 1 | 0 | 70 |
| Out of State | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Unduplicated Grand Total | 35 | 33 | 0 | 253 | 142 | 12 | 0 | 475 |
| | | | | | | | | |

| PLAN 3 : Healthy Blue Louisiana | | | | | | | | |
|--|-------------|----------------|---------------|--------------|-------------|-------------|----------------|-------|
| | *^Addiction | вн | Crisis | *^Outpatient | Psychiatric | | Family Support | |
| DHH Administrative Regions | Outpatient | Rehabilitation | Stabilization | Therapy | Inpatient | Residential | Organizations | Total |
| Region 1 & 10 : Greater NO Area & Jefferson Parish | 25 | 110 | 0 | 761 | 10 | 5 | 0 | 911 |
| Region 2 : Capital Area | 16 | 74 | 0 | 369 | 13 | 10 | 0 | 482 |
| Region 3 : South Central LA | 8 | 15 | 0 | 178 | 5 | 2 | 0 | 208 |
| Region 4 : Acadiana | 9 | 29 | 0 | 183 | 11 | 3 | 0 | 235 |
| Region 5 : Southwest LA | 6 | 14 | 0 | 126 | 9 | 3 | 0 | 158 |
| Region 6 : Central LA | 6 | 18 | 0 | 169 | 6 | 5 | 0 | 204 |
| Region 7 : Northwest LA | 5 | 65 | 0 | 247 | 6 | 7 | 0 | 330 |
| Region 8 : Northeast LA | 15 | 56 | 0 | 272 | 9 | 6 | 0 | 358 |
| Region 9 : Northshore Area | 8 | 29 | 0 | 247 | 6 | 1 | 0 | 291 |
| Out of State | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Unduplicated Grand Total | 98 | 410 | 0 | 2,277 | 75 | 38 | 0 | 2,898 |

| PLAN 4 : LOUISIANA HEALTHCARE CONNECTION | | | | | | | | | |
|--|---|---|--|---|--|--|---|--|--|
| *^Addiction | ВН | Crisis | *^Outpatient | Psychiatric | | Family Support | | | |
| Outpatient | Rehabilitation | Stabilization | Therapy | Inpatient | Residential | Organizations | Total | | |
| 19 | 70 | 0 | 260 | 14 | 7 | 0 | 370 | | |
| 18 | 52 | 0 | 164 | 10 | 13 | 0 | 257 | | |
| 6 | 14 | 0 | 58 | 7 | 2 | 0 | 87 | | |
| 9 | 20 | 0 | 90 | 13 | 7 | 0 | 139 | | |
| 7 | 15 | 0 | 55 | 7 | 3 | 0 | 87 | | |
| 9 | 16 | 0 | 66 | 7 | 5 | 0 | 103 | | |
| 5 | 40 | 0 | 139 | 9 | 5 | 0 | 198 | | |
| 17 | 39 | 0 | 105 | 7 | 10 | 0 | 178 | | |
| 7 | 22 | 0 | 130 | 6 | 2 | 0 | 167 | | |
| 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | |
| 97 | 288 | 0 | 1,024 | 80 | 54 | 0 | 1,543 | | |
| | Outpatient 19 18 6 9 7 9 5 17 7 0 | Outpatient Rehabilitation 19 70 18 52 6 14 9 20 7 15 9 16 5 40 17 39 7 22 0 0 | Outpatient Rehabilitation Stabilization 19 70 0 18 52 0 6 14 0 9 20 0 77 15 0 9 16 0 5 40 0 17 39 0 7 22 0 0 0 0 | Outpatient Rehabilitation Stabilization Therapy 19 70 0 260 18 52 0 164 6 14 0 58 9 20 0 90 7 15 0 55 9 16 0 66 5 40 0 139 17 39 0 105 7 22 0 130 0 0 0 0 0 | Outpatient Rehabilitation Stabilization Therapy Inpatient 19 70 0 260 14 18 52 0 164 10 6 14 0 58 7 9 20 0 90 13 7 15 0 55 7 9 16 0 66 7 5 40 0 139 9 17 39 0 105 7 7 22 0 130 6 0 0 0 0 0 0 | Outpatient Rehabilitation Stabilization Therapy Inpatient Residential 19 70 0 260 14 7 18 52 0 164 10 13 6 14 0 58 7 2 9 20 0 90 13 7 7 15 0 55 7 3 9 16 0 66 7 5 9 16 0 139 9 5 17 39 0 105 7 10 7 22 0 130 6 2 0 0 0 0 0 0 | Outpatient Rehabilitation Stabilization Therapy Inpatient Residential Organizations 19 70 0 260 14 7 0 18 52 0 164 10 13 0 6 14 0 58 7 2 0 9 20 0 90 13 7 0 7 15 0 55 7 3 0 9 16 0 66 7 5 0 9 16 0 66 7 5 0 9 16 0 66 7 5 0 17 39 0 105 7 10 0 7 22 0 130 6 2 0 0 0 0 0 0 0 0 | | |

PLAN 5 : UNITED HEALTHCARE OF LOUISIANA

| | *^Addiction | вн | Crisis | *^Outpatient | Psychiatric | | Family Support | |
|---|---------------------|---------------------|------------------|-----------------|-------------|-------------|----------------|-------|
| DHH Administrative Regions | Outpatient | Rehabilitation | Stabilization | Therapy | Inpatient | Residential | Organizations | Total |
| Region 1 & 10 : Greater NO Area & Jefferson Parish | 60 | 117 | 0 | 719 | 18 | 25 | 0 | 939 |
| Region 2 : Capital Area | 59 | 77 | 0 | 336 | 17 | 32 | 0 | 521 |
| Region 3 : South Central LA | 13 | 18 | 0 | 122 | 9 | 6 | 0 | 168 |
| Region 4 : Acadiana | 32 | 49 | 0 | 178 | 19 | 13 | 0 | 291 |
| Region 5 : Southwest LA | 17 | 21 | 0 | 88 | 10 | 7 | 0 | 143 |
| Region 6 : Central LA | 40 | 35 | 0 | 108 | 7 | 14 | 0 | 204 |
| Region 7 : Northwest LA | 32 | 65 | 0 | 232 | 7 | 7 | 0 | 343 |
| Region 8 : Northeast LA | 31 | 62 | 0 | 157 | 11 | 7 | 0 | 268 |
| Region 9 : Northshore Area | 19 | 45 | 0 | 202 | 10 | 2 | 0 | 278 |
| Out of State | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Unduplicated Grand Total | 302 | 489 | 0 | 1,993 | 108 | 113 | 0 | 3,005 |
| | | | | | | | | |
| Source: 328 Detail Report | | | | | | | | |
| Note: Provider Type: =Individual Practicitioners - Data | is run by NPI#; Ag | ency - Data is run | by Service Addre | SS | | | | |
| *Indicates combination of provider data obtained by In | lividual provider N | PI# and the service | address of agen | cies/facilities | | | | |

^Agency's Roster Staff are excluded from Outpatient Therapy counts

Applied Behavior Analysis-Based Therapy Services

• Applied Behavior Analysis (ABA) therapy was carved in to the managed care delivery system on 2/1/18.

| | ACLA | AETNA | HB | LHCC | UHC | TOTALS | | | | | | |
|---|-----------|-------------|--------------|----------------|--------------|-------------|--|--|--|--|--|--|
| Number of CCMs with ASD [^] | 452 | 192 | 224 | 556 | 348 | 1,772 | | | | | | |
| Number of Pas for CCMs with ASD | 16 | 22 | 15 | 39 | 17 | 109 | | | | | | |
| Claims Paid for CCMs with ASD | \$190,353 | \$58,562.55 | \$109,624.00 | \$1,559,815.56 | \$232,987.01 | \$2,151,342 | | | | | | |
| Enrolled Provider Groups | 51 | 142 | 62 | 65 | 52 | | | | | | | |

October 2018 Chisholm MCO Reporting Data

^ CCMs = Chisholm Class Members

ASD = Autism Spectrum Disorder