



**State of Louisiana**  
Louisiana Department of Health  
Bureau of Health Services Financing

June 2019

**Louisiana Developmental Disability Council Report**

**Update/Progress on Agency Initiatives**

**Permanent Supportive Housing Services**

- The Office of Aging and Adult Services (OAAS), Office for Citizens with Developmental Disabilities (OCDD) and Office of Behavioral Health (OBH) continue to assist participants to transition into Permanent Supportive Housing. There are currently 4,670 individuals being served and 2,717 households providing Permanent Supportive Housing. A total of 6,968 individuals have been served since the beginning of the program.

**Money Follows the Person**

- Since the fall of 2009 through year-to-date (as of 6/4/19), approximately 2,957 individuals have transitioned through the Money Follows the Person (MFP) program in OAAS and OCDD from qualified institutions (hospitals, nursing facilities, and supports and services centers), with 411 individuals having transitioned in CY 2018. MFP continues to break barriers and exceed existing benchmarks.
- On January 25, 2019, the Medicaid Extenders Act of 2019, a bill that includes short-term funding for the Money Follows the Person program, became law. Participants can now transition through MFP through CY 2019, which was extended from December 31, 2018. On February 28, 2019, Congress introduced two reauthorization bills, H.R.1342 and S.548, through the Empower Care Act to extend the MFP program for five additional years. They are still pending Congressional action.

**Self-Direction**

- There are currently 1,315 individuals participating in the self-direction option as of 5/31/2019.

- LDH has formed a Self-Direction Stakeholder group; meetings were held on July 10<sup>th</sup>, September 11<sup>th</sup>, and November 13<sup>th</sup> in 2018, and on February 14<sup>th</sup> and June 24<sup>th</sup> in 2019 to date.
- LDH released a Request for Proposals (RFP) for the Fiscal/Employer Agent services on April 2, 2019. The evaluation and scoring process of proposals received was completed at the end of May. The contract award will be announced mid-June 2019.

### **Electronic Visit Verification**

- LDH and its contractor SRI have trained and worked with providers statewide to implement in-home electronic visit verification (EVV) to ensure Louisiana complies with requirements listed in the Cures Act. LDH required providers to implement EVV for in-home personal care services (PCS) by 2/19/18.
- All providers are reporting services through electronic visit verification to some extent; however, work has now shifted to focus on minimizing manual entry of services. LDH issued a memo to providers on 3/20/19 detailing how compliance (specifically the degree of usage) will be monitored going forward and the expectations around proper use of EVV.

#### Support Coordination/Case Management for Waivers

- Effective 4/1/19, support coordination agencies serving waiver participants began using EVV to report all required monthly contacts.

#### Self-Direction

- The Fiscal/Employer Agent (FEA) issued training materials and began hosting one-on-one and group training events in late 2018 in preparation for the transition to EVV. LDH required self-direction employers and employees to use EVV to report services effective 4/1/19. Currently, more than 90% of all self-direction employers and employees are utilizing EVV. LDH and Acumen are continuing to reach out to those who have not yet adopted EVV to offer additional technical assistance and training.

#### EPSDT Personal Care Services

- EPSDT PCS providers will be the final population to implement EVV ahead of the 1/1/20 federal deadline for PCS. Both fee-for-service and managed care providers will be required to use EVV to report services and LDH is planning to implement by 10/1/19.

### **Long-Term Supports and Services Incident Management System**

- LDH procured a contract through the competitive bid process to replace the outdated, isolated and unsupported incident management system (OTIS) with a

system that allows OAAS, OCDD, Health Standards Section (HSS), direct service providers, support coordinators, nursing homes, and workers of intermediate care facilities for individuals with intellectual disabilities (ICF/IID) to use a single incident management system. The new system allows for a consolidated, consistent reporting and analytics mechanism in addition to real-time data sharing among agencies. This was aimed at improving response times, programmatic assessment, strategic planning and compliance with Centers for Medicare and Medicaid Services' (CMS) assurances while aiding in resolving incidents more efficiently to prevent further similar incidents.

- The implementation phase schedule of the new system is detailed in the table below:

Phase	Implementation Date	Group	LDH Region
1	April 15, 2019	Adult Protective Services (APS) Villa and Pinecrest	Statewide
		Nursing homes and ICF-IIDs	Region 3
2	May 6, 2019	OAAS and OCDD waivers	Regions 3 and 5
		Nursing homes and ICF-IIDs	Regions 5 and 6
3	May 27, 2019	OAAS and OCDD waivers	Regions 6 and 8
		Nursing homes and ICF-IIDs	Regions 8 and 9
4	June 17, 2019	OAAS and OCDD waivers	Regions 1, 2, 9, 10
		Nursing homes and ICF-IIDs	Regions 1 and 2
5	July 8, 2019	OAAS and OCDD waivers, Nursing homes and ICF-IIDs ELMHS and Central	Regions 4 and 7

### Behavioral Health

- The Statewide Coordinated System of Care (CSoC) waiver enrollment totaled 2,383 as of 5/31/2019.

Region/Parish	Participant Count
Region 1 (Jefferson/Orleans area)	350
Region 2 (Capital area)	230
Region 3 (Covington area)	331
Region 4 (Thibodeaux area)	287
Region 5 (Lafayette area)	180
Region 6 (Lake Charles area)	189
Region 7 (Alexandria area)	184
Region 8 (Shreveport area)	242
Region 9 (Monroe area)	390
<b>Total</b>	<b>2,383</b>

\*This data includes all children presumptively eligible and enrolled in 1915 b(3)/(c) waivers.

## Network Adequacy Report 2019 QTR 1:

All Plans								
DHH Administrative Regions	*Addiction Outpatient	BH Rehabilitation	Crisis Stabilization	*Outpatient Therapy	Psychiatric Inpatient	Residential	Family Support Organizations	Total
Region 1 & 10 : Greater NO Area & Jefferson Parish	129	398	0	2,473	65	50	0	3,115
Region 2 : Capital Area	112	293	0	1,396	56	76	0	1,933
Region 3 : South Central LA	44	85	0	590	32	14	0	765
Region 4 : Acadiana	74	96	0	693	107	34	0	1,004
Region 5 : Southwest LA	39	79	0	385	42	18	0	563
Region 6 : Central LA	58	132	0	491	34	30	0	745
Region 7 : Northwest LA	59	276	0	891	37	23	0	1,286
Region 8 : Northeast LA	93	234	0	802	39	38	0	1,206
Region 9 : Northshore Area	63	142	0	861	34	11	0	1,111
Out of State	0	0	0	0	0	0	0	0
<b>Grand Total</b>	<b>671</b>	<b>1,825</b>	<b>0</b>	<b>7,883</b>	<b>413</b>	<b>294</b>	<b>0</b>	<b>11,086</b>

\*\*Grand Total consist of the sum of all providers from each plan, which may include duplicates.

### PLAN 1 : AmeriHealth Caritas Louisiana (ACLA)

DHH Administrative Regions	*Addiction Outpatient	BH Rehabilitation	Crisis Stabilization	*Outpatient Therapy	Psychiatric Inpatient	Residential	Family Support Organizations	Total
Region 1 & 10 : Greater NO Area & Jefferson Parish	28	113	0	599	16	8	0	764
Region 2 : Capital Area	22	67	0	345	12	13	0	459
Region 3 : South Central LA	11	21	0	145	7	2	0	186
Region 4 : Acadiana	16	28	0	134	21	3	0	202
Region 5 : Southwest LA	7	18	0	93	10	4	0	132
Region 6 : Central LA	6	40	0	132	8	8	0	194
Region 7 : Northwest LA	15	70	0	209	9	4	0	307
Region 8 : Northeast LA	23	55	0	177	9	11	0	275
Region 9 : Northshore Area	19	31	0	228	9	2	0	289
Out of State	0	0	0	0	0	0	0	0
<b>Unduplicated Grand Total</b>	<b>144</b>	<b>443</b>	<b>0</b>	<b>1,784</b>	<b>101</b>	<b>55</b>	<b>0</b>	<b>2,527</b>

### PLAN 2 : AETNA BETTER HEALTH OF LOUISIANA

DHH Administrative Regions	*Addiction Outpatient	BH Rehabilitation	Crisis Stabilization	*Outpatient Therapy	Psychiatric Inpatient	Residential	Family Support Organizations	Total
Region 1 & 10 : Greater NO Area & Jefferson Parish	7	53	0	65	9	3	0	137
Region 2 : Capital Area	8	31	0	45	5	5	0	94
Region 3 : South Central LA	8	15	0	30	4	2	0	59
Region 4 : Acadiana	9	18	0	29	12	3	0	71
Region 5 : Southwest LA	3	9	0	13	8	0	0	33
Region 6 : Central LA	10	19	0	25	5	2	0	61
Region 7 : Northwest LA	7	39	0	42	7	3	0	98
Region 8 : Northeast LA	8	22	0	38	3	2	0	73
Region 9 : Northshore Area	9	19	0	29	3	2	0	62
Out of State	0	0	0	0	0	0	0	0
<b>Unduplicated Grand Total</b>	<b>69</b>	<b>225</b>	<b>0</b>	<b>324</b>	<b>56</b>	<b>22</b>	<b>0</b>	<b>696</b>

### PLAN 3 : Healthy Blue Louisiana

DHH Administrative Regions	*Addiction Outpatient	BH Rehabilitation	Crisis Stabilization	*Outpatient Therapy	Psychiatric Inpatient	Residential	Family Support Organizations	Total
Region 1 & 10 : Greater NO Area & Jefferson Parish	24	59	0	676	10	7	0	776
Region 2 : Capital Area	14	77	0	420	13	13	0	537
Region 3 : South Central LA	7	19	0	225	5	2	0	258
Region 4 : Acadiana	11	30	0	184	11	6	0	242
Region 5 : Southwest LA	5	16	0	116	9	3	0	149
Region 6 : Central LA	5	24	0	150	6	6	0	191
Region 7 : Northwest LA	6	69	0	237	6	3	0	321
Region 8 : Northeast LA	15	58	0	263	9	7	0	352
Region 9 : Northshore Area	8	29	0	230	6	2	0	275
Out of State	0	0	0	0	0	0	0	0
<b>Unduplicated Grand Total</b>	<b>91</b>	<b>430</b>	<b>0</b>	<b>2,268</b>	<b>75</b>	<b>49</b>	<b>0</b>	<b>2,913</b>

PLAN 4 : LOUISIANA HEALTHCARE CONNECTION								
DHH Administrative Regions	*Addiction Outpatient	BH Rehabilitation	Crisis Stabilization	*Outpatient Therapy	Psychiatric Inpatient	Residential	Family Support Organizations	Total
Region 1 & 10 : Greater NO Area & Jefferson Parish	17	72	0	355	14	9	0	467
Region 2 : Capital Area	17	53	0	214	10	13	0	307
Region 3 : South Central LA	5	13	0	67	7	2	0	94
Region 4 : Acadiana	7	20	0	135	13	9	0	184
Region 5 : Southwest LA	7	15	0	70	7	4	0	103
Region 6 : Central LA	8	16	0	77	7	5	0	113
Region 7 : Northwest LA	5	40	0	162	8	5	0	220
Region 8 : Northeast LA	17	38	0	138	8	11	0	212
Region 9 : Northshore Area	7	21	0	128	6	3	0	165
Out of State	0	0	0	0	0	0	0	0
<b>Unduplicated Grand Total</b>	<b>90</b>	<b>288</b>	<b>0</b>	<b>1,319</b>	<b>80</b>	<b>61</b>	<b>0</b>	<b>1,838</b>

PLAN 5 : UNITED HEALTHCARE OF LOUISIANA								
DHH Administrative Regions	*Addiction Outpatient	BH Rehabilitation	Crisis Stabilization	*Outpatient Therapy	Psychiatric Inpatient	Residential	Family Support Organizations	Total
Region 1 & 10 : Greater NO Area & Jefferson Parish	53	101	0	778	16	23	0	971
Region 2 : Capital Area	60	65	0	372	16	32	0	545
Region 3 : South Central LA	13	17	0	123	9	6	0	168
Region 4 : Acadiana	31	41	0	211	18	13	0	314
Region 5 : Southwest LA	17	21	0	93	8	7	0	146
Region 6 : Central LA	29	33	0	107	7	9	0	185
Region 7 : Northwest LA	26	58	0	241	7	8	0	340
Region 8 : Northeast LA	30	61	0	186	10	7	0	294
Region 9 : Northshore Area	20	42	0	246	10	2	0	320
Out of State	0	0	0	0	0	0	0	0
<b>Unduplicated Grand Total</b>	<b>277</b>	<b>439</b>	<b>0</b>	<b>2,188</b>	<b>101</b>	<b>107</b>	<b>0</b>	<b>3,112</b>

Source: 328 Detail Report

Note: Provider Type: \*=*Individuals* - Data is run by NPI#; Agency - Data is run by Service Address

\*Indicates combination of data being run by NPI# and Service Address

Roster Staff is excluded from "Outpatient Therapy"

## Applied Behavior Analysis-Based Therapy Services

- Applied Behavior Analysis (ABA) therapy was carved in to the managed care delivery system on 2/1/18. Below is a summary of ABA utilization in June 2019.

### June 2019 Chisholm MCO Reporting Data

	ACLA	AETNA	HB	LHCC	UHC	TOTALS
Number of CCMs with ASD	467	196	261	563	367	1,854
Number of PAs Requested for CCMs with ASD	18	5	14	41	23	101
Number of PAs approved for CCMs with ASD	18	5	14	41	23	101
Number of PAs denied	0	0	0	0	0	0
Claims Paid for CCMs with ASD	\$168,385	\$110,901	\$100,083	\$1,680,696	\$225,575	\$2,285,640
Enrolled Provider Groups	56	62	85	70	56	
Total licensed BCBA's	152	220	209	463	413	

PA = Prior Authorization  
 CCMs = Chisholm Class Members  
 ASD = Autism Spectrum Disorder  
 BCBA = Board Certified Behavior Analyst