
Governor's Office of Elderly Affairs (GOEA)

DD Council Report

September 2019

GOEA, is the designated State Unit on Aging and is the administrator of the Older Americans Act (OAA) program services:

Congregate Meals
Nutrition Counseling
Assisted Transportation
Outreach
Adult Day Health Care
Group Respite
Individual Counseling
Personal Care
Caregiver Sitter Service
Counseling
Homemaker
Medical Alert
Recreation
Utility Assistance
Wellness

Home Delivered Meals
Nutrition Education
Information & Assistance
Medical Transportation
Case Management
In-Home Respite
Material Aid
Caregiver Public Education
Support Group
Crime Prevention
Legal Assistance
Medication Management
Telephoning
Visiting

Other services provided through GOEA or are provided by partnerships are SenioRx Prescription Assistance, National Family Caregiver Support, Louisiana Medicare Improvements for Patients and Providers Act (MIPPA) Program and the Senior Employment Program. GOEA is currently planning provider agreements to begin implementing the Veterans Directed Home and Community Based Services Program through a partnership with GOEA, the ADRCs, and COAs and the Federal Veterans Health Administration.

Program Name: **Long Term Care Ombudsman**

For more information about elderly programs and services, visit:
www.goea.louisiana.gov or contact 225-342-7100

Long Term Care Ombudsman program is a federal and state funded program mandated to advocate on behalf of residents of long-term care facilities and to ensure that the rights of the residents of the long-term care facilities are being maintained. Ombudsman and Ombudsman volunteers make monthly visits to long-term care facilities across the state.

Rosa Walton is the state LTC Ombudsman.

For information, contact the State LTC Ombudsman, at 225-342-7100

GOEA DD Council Report

Page | 1

Governor's Office of Elderly Affairs (GOEA)

DD Council Report

September 2019

Program Name: **Elderly Protective Services (EPS)**

EPS is mandated by Louisiana revised statute 15:1501 et seq. to prevent remedy halt or hinder acts of abuse and neglect against an older person in the community while promoting the maximum degree of personal freedom dignity and self-determination for that individual. Elderly Protective Services has six regional offices to respond to report the abuse, neglect, and exploitation. EPS is State operated with four direct State offices and three offices contracted to local providers.

The purpose of Elderly Protective Services (EPS) is to protect adults who cannot physically or mentally protect themselves and who are harmed or threatened with harm through action or inaction by themselves or by the individuals responsible for their care or by other persons.

For more information about Elderly Protective Services (EPS), contact 1-800-259-4990.

Ebony Phillips is the Program Manager for the EPS.

Program Name: **Ageing and Disability Resource Center (ADRC)**

The ADRC serves as a clearinghouse for an array of long-term care options, prescription assistance, and other resources available in Louisiana to elderly and disabled adults aged 21 and over. For more information about ADRC, contact the toll- free Louisiana information, referral and assistance line at 877-340-9100 or visit: www.louisianaanswer.com

Louisiana Answers is designed to assist older adults and persons with disabilities in locating supportive services and eldercare resources in order to continue living as they choose in their community. Using this website, you can easily obtain information about Louisiana's in-home and community-based services.

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LouisianaAnswers.com

USERS	New Users	Sessions
3,649	3,623	4,303

SenioRx has assisted seniors and people with disabilities receive free or low cost prescriptions resulting in a savings of \$1,982,004.

Based on value of Drugs noted for June 2018-July 2019

The **Louisiana MIPPA Program** is a federal grant to provide education, outreach and enrollment assistance to Medicare eligible individuals relevant to Medicare, Medicare services, the Low Income Subsidy Program (LIS) and the Medicare Savings Plan (MSP). In the 2018 Grant period, GOEA contracted 59 agencies across the state to provide outreach, education and counseling with regards to Medicare. The 2019 grant award has been received from the Administration for Community Living (ACL) and contracts are being awarded effective October 1, 2019. MIPPA Louisiana provided the following service units:

Hosted Events to Outreach & Education:	364
Community Event Participation (ADRC):	230
LIS/MSP Enrollment Assistance:	4129
Follow-up (for Enrollment Assistance Clients):	2036
Medicare Part D Counseling:	4066
Medicare Part D Enrollment Assistance:	2252

For Medicare Information and Counseling, call 1-877-340-9100 toll free.