



State of Louisiana

Louisiana Department of Health
Bureau of Health Services Financing

December 2019

Louisiana Developmental Disability Council Report

Update/Progress on Agency Initiatives

Permanent Supportive Housing Services

- The Office of Aging and Adult Services (OAAS), Office for Citizens with Developmental Disabilities (OCDD) and Office of Behavioral Health (OBH) continue to assist participants to transition into Permanent Supportive Housing. There are currently 4,699 individuals being served and 2,762 households providing Permanent Supportive Housing. A total of 7,174 individuals have been served since the beginning of the program.

Money Follows the Person

- Since the fall of 2009 through year-to-date (as of October 2019), approximately 3,204 individuals have transitioned through the Money Follows the Person (MFP) program in OAAS and OCDD from qualified institutions (hospitals, nursing facilities, and supports and services centers), with 412 individuals having transitioned in CY 2018. 227 individuals have transitioned so far in CY 2019. MFP continues to break barriers and exceed existing benchmarks.
- On January 25, 2019, the Medicaid Extenders Act of 2019, a bill that includes short-term funding for the Money Follows the Person program, became law. On February 28, 2019, Congress introduced two reauthorization bills, H.R.1342 and S.548, through the Empower Care Act to extend the MFP program for five additional years. On August 6, 2019, the President signed into law H.R. 3253 referred to as the Sustaining Excellence in Medicaid Act of 2019 (Public Law 116-39). This is the third short-term extension of the MFP demonstration that Congress has passed this year, bringing the total short-term funding amount to \$254.5M. On November 20, 2019, CMS notified states that participants can now transition through MFP through CY 2020, based on available funding. Over the past several

years, Congress has presented bills that would provide a longer reauthorization of the program. Currently, MFP reauthorization bills are under review in Congress.

Self-Direction

- There are currently 1,438 individuals participating in the self-direction option as of 10/31/2019.
- LDH released a Request for Proposals (RFP) for the Fiscal/Employer Agent services on April 2, 2019. The evaluation and scoring process of proposals received was completed at the end of May. LDH awarded contracts to both Acumen Fiscal Agent and Morning Sun Financial Management.
- Robust testing on the Morning Sun system and electronic visit verification infrastructure was conducted throughout November 2019, including end user testing with select participants. Based on testing, the system was approved to move into production.
- All participants will have the choice to remain with Acumen or switch to Morning Sun starting in December 2019 to account for the lead time needed for timekeeping to allow for payments to begin in January. The effective date of the new contracts is January 1, 2020. An announcement was sent out to all self-direction participants notifying of this change.

Electronic Visit Verification

- LDH and its contractor SRI have trained and worked with providers statewide to implement in-home electronic visit verification (EVV) to ensure Louisiana complies with requirements listed in the Cures Act. LDH required providers to implement EVV for in-home personal care services (PCS) by 2/19/18.
- All providers are reporting services through electronic visit verification to some extent; however, work has now shifted to focus on minimizing manual entry of services. LDH issued a memo to providers on 3/20/19 detailing how compliance (specifically the degree of usage) will be monitored going forward and the expectations around proper use of EVV.

Support Coordination/Case Management for Waivers

- Effective 4/1/19, support coordination agencies serving waiver participants began using EVV to report all required monthly contacts.

Self-Direction

- The Fiscal/Employer Agent (FEA) issued training materials and began hosting one-on-one and group training events in late 2018 in preparation for the transition to EVV. LDH required self-direction employers and employees to use EVV to report services effective 4/1/19. Currently, more than 95% of all self-direction employers and employees are utilizing EVV. LDH and Acumen are continuing to reach out to

those who have not yet adopted EVV to offer additional technical assistance and training.

EPSDT Personal Care Services

- EPSDT PCS providers will be the final population to implement EVV. Both fee-for-service and managed care providers will be required to use EVV to report services and LDH is planning to implement in 2020.
- **Long-Term Supports and Services Incident Management System**
 - LDH procured a contract through the competitive bid process to replace the outdated, isolated and unsupported incident management system (OTIS) with a system that allows OAAS, OCDD, Health Standards Section (HSS), direct service providers, support coordinators, nursing homes, and workers of intermediate care facilities for individuals with intellectual disabilities (ICF/IID) to use a single incident management system. The new system allows for a consolidated, consistent reporting and analytics mechanism in addition to real-time data sharing among agencies. This was aimed at improving response times, programmatic assessment, strategic planning and compliance with Centers for Medicare and Medicaid Services’ (CMS) assurances while aiding in resolving incidents more efficiently to prevent further similar incidents.
 - Below is the implementation phase schedule: As of October 1, 2019, all groups have been implemented. We are currently in the monitoring and maintenance phase of the project.

| Phase | Implementation Date | Group | LDH Region |
|-------|---------------------|--|---------------------|
| 1 | April 15, 2019 | Adult Protective Services (APS) Villa and Pinecrest | Statewide |
| | | Nursing homes and ICF-IIDs | Region 3 |
| 2 | May 6, 2019 | OAAS and OCDD waivers | Regions 3 and 5 |
| | | Nursing homes and ICF-IIDs | Regions 5 and 6 |
| 3 | May 27, 2019 | OAAS and OCDD waivers | Regions 6 and 8 |
| | | Nursing homes and ICF-IIDs | Regions 8 and 9 |
| 4 | June 17, 2019 | OAAS and OCDD waivers | Regions 1, 2, 9, 10 |
| | | Nursing homes and ICF-IIDs | Regions 1 and 2 |
| 5 | July 8, 2019 | OAAS and OCDD waivers, Nursing homes and ICF-IIDs | Regions 4 and 7 |
| 6 | October 1, 2019 | ELMS and Central | Statewide |

Behavioral Health

- The Statewide Coordinated System of Care (CSoC) waiver enrollment totaled 2,331 as of 11/15/2019.

| Region/Parish | Participant Count |
|-----------------------------------|-------------------|
| Region 1 (Jefferson/Orleans area) | 332 |
| Region 2 (Capital area) | 240 |
| Region 3 (Covington area) | 297 |
| Region 4 (Thibodeaux area) | 271 |
| Region 5 (Lafayette area) | 219 |
| Region 6 (Lake Charles area) | 174 |
| Region 7 (Alexandria area) | 199 |
| Region 8 (Shreveport area) | 201 |
| Region 9 (Monroe area) | 398 |
| Total | 2,331 |

*This data includes all children presumptively eligible and enrolled in 1915 b(3)/(c) waivers.

Network Adequacy Report 2019 QTR 3 (July-September):

| All Plans | | | | | | | | |
|--|-----------------------|-------------------|----------------------|---------------------|-----------------------|-------------|------------------------------|---------------|
| DHH Administrative Regions | *Addiction Outpatient | BH Rehabilitation | Crisis Stabilization | *Outpatient Therapy | Psychiatric Inpatient | Residential | Family Support Organizations | Total |
| Region 1 & 10 : Greater NO Area & Jefferson Parish | 94 | 493 | 0 | 2,469 | 68 | 64 | 0 | 3,188 |
| Region 2 : Capital Area | 103 | 310 | 0 | 1,171 | 61 | 69 | 0 | 1,714 |
| Region 3 : South Central LA | 45 | 83 | 0 | 483 | 33 | 15 | 0 | 659 |
| Region 4 : Acadiana | 62 | 155 | 0 | 675 | 80 | 34 | 0 | 1,006 |
| Region 5 : Southwest LA | 42 | 85 | 0 | 394 | 46 | 21 | 0 | 588 |
| Region 6 : Central LA | 42 | 133 | 0 | 542 | 34 | 25 | 0 | 776 |
| Region 7 : Northwest LA | 48 | 309 | 1 | 830 | 38 | 22 | 0 | 1,248 |
| Region 8 : Northeast LA | 88 | 254 | 0 | 748 | 37 | 44 | 0 | 1,171 |
| Region 9 : Northshore Area | 44 | 154 | 0 | 678 | 33 | 17 | 0 | 926 |
| Out of State | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Grand Total | 640 | 1,981 | 1 | 7,515 | 432 | 311 | 0 | 10,880 |
| **Grand Total consist of the sum of all providers from each plan, which may include duplicates. | | | | | | | | |
| PLAN 1 : AmeriHealth Caritas Louisiana (ACLA) | | | | | | | | |
| DHH Administrative Regions | *Addiction Outpatient | BH Rehabilitation | Crisis Stabilization | *Outpatient Therapy | Psychiatric Inpatient | Residential | Family Support Organizations | Total |
| Region 1 & 10 : Greater NO Area & Jefferson Parish | 11 | 103 | 0 | 643 | 17 | 10 | 0 | 784 |
| Region 2 : Capital Area | 14 | 69 | 0 | 312 | 14 | 12 | 0 | 421 |
| Region 3 : South Central LA | 7 | 19 | 0 | 129 | 7 | 2 | 0 | 164 |
| Region 4 : Acadiana | 10 | 34 | 0 | 126 | 22 | 4 | 0 | 196 |
| Region 5 : Southwest LA | 6 | 19 | 0 | 89 | 10 | 4 | 0 | 128 |
| Region 6 : Central LA | 9 | 29 | 0 | 356 | 9 | 8 | 0 | 411 |
| Region 7 : Northwest LA | 9 | 67 | 0 | 200 | 9 | 4 | 0 | 289 |
| Region 8 : Northeast LA | 15 | 53 | 0 | 175 | 11 | 10 | 0 | 264 |
| Region 9 : Northshore Area | 8 | 30 | 0 | 234 | 9 | 3 | 0 | 284 |
| Out of State | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Unduplicated Grand Total | 563 | 422 | 0 | 1,734 | 108 | 57 | 0 | 2,884 |
| PLAN 2 : AETNA BETTER HEALTH OF LOUISIANA | | | | | | | | |
| DHH Administrative Regions | *Addiction Outpatient | BH Rehabilitation | Crisis Stabilization | *Outpatient Therapy | Psychiatric Inpatient | Residential | Family Support Organizations | Total |
| Region 1 & 10 : Greater NO Area & Jefferson Parish | 14 | 84 | 0 | 94 | 9 | 7 | 0 | 208 |
| Region 2 : Capital Area | 16 | 52 | 0 | 63 | 5 | 9 | 0 | 145 |
| Region 3 : South Central LA | 8 | 18 | 0 | 35 | 4 | 2 | 0 | 67 |
| Region 4 : Acadiana | 13 | 23 | 0 | 36 | 12 | 5 | 0 | 89 |
| Region 5 : Southwest LA | 6 | 14 | 0 | 19 | 8 | 2 | 0 | 49 |
| Region 6 : Central LA | 10 | 24 | 0 | 31 | 5 | 2 | 0 | 72 |
| Region 7 : Northwest LA | 9 | 61 | 1 | 59 | 6 | 3 | 0 | 139 |
| Region 8 : Northeast LA | 18 | 42 | 0 | 57 | 2 | 3 | 0 | 122 |
| Region 9 : Northshore Area | 9 | 24 | 0 | 37 | 3 | 3 | 0 | 76 |
| Out of State | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Unduplicated Grand Total | 104 | 342 | 1 | 430 | 54 | 36 | 0 | 967 |
| PLAN 3 : Healthy Blue Louisiana | | | | | | | | |
| DHH Administrative Regions | *Addiction Outpatient | BH Rehabilitation | Crisis Stabilization | *Outpatient Therapy | Psychiatric Inpatient | Residential | Family Support Organizations | Total |
| Region 1 & 10 : Greater NO Area & Jefferson Parish | 31 | 109 | 0 | 591 | 10 | 9 | 0 | 750 |
| Region 2 : Capital Area | 21 | 69 | 0 | 284 | 13 | 10 | 0 | 397 |
| Region 3 : South Central LA | 9 | 18 | 0 | 125 | 6 | 2 | 0 | 160 |
| Region 4 : Acadiana | 13 | 31 | 0 | 160 | 11 | 7 | 0 | 222 |
| Region 5 : Southwest LA | 8 | 30 | 0 | 122 | 9 | 3 | 0 | 172 |
| Region 6 : Central LA | 6 | 23 | 0 | 138 | 6 | 3 | 0 | 176 |
| Region 7 : Northwest LA | 9 | 67 | 0 | 206 | 6 | 4 | 0 | 292 |
| Region 8 : Northeast LA | 18 | 54 | 0 | 227 | 6 | 10 | 0 | 315 |
| Region 9 : Northshore Area | 9 | 30 | 0 | 195 | 6 | 3 | 0 | 243 |
| Out of State | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Unduplicated Grand Total | 124 | 424 | 0 | 1,982 | 73 | 51 | 0 | 2,654 |

| PLAN 4 : LOUISIANA HEALTHCARE CONNECTION | | | | | | | | |
|--|--------------------------|-------------------|-------------------------|------------------------|--------------------------|-------------|---------------------------------|--------------|
| DHH Administrative Regions | *Addiction Outpatient | BH Rehabilitation | Crisis Stabilization | *Outpatient Therapy | Psychiatric Inpatient | Residential | Family Support Organizations | Total |
| Region 1 & 10 : Greater NO Area & Jefferson Parish | 21 | 86 | 0 | 293 | 11 | 12 | 0 | 423 |
| Region 2 : Capital Area | 21 | 55 | 0 | 143 | 9 | 14 | 0 | 242 |
| Region 3 : South Central LA | 6 | 17 | 0 | 59 | 7 | 2 | 0 | 91 |
| Region 4 : Acadiana | 7 | 28 | 0 | 122 | 13 | 6 | 0 | 176 |
| Region 5 : Southwest LA | 7 | 21 | 0 | 57 | 7 | 4 | 0 | 96 |
| Region 6 : Central LA | 6 | 26 | 0 | 67 | 7 | 7 | 0 | 113 |
| Region 7 : Northwest LA | 6 | 56 | 0 | 126 | 8 | 4 | 0 | 200 |
| Region 8 : Northeast LA | 17 | 46 | 0 | 101 | 7 | 13 | 0 | 184 |
| Region 9 : Northshore Area | 8 | 29 | 0 | 14 | 5 | 3 | 0 | 59 |
| Out of State | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Unduplicated Grand Total | 99 | 364 | 0 | 1,071 | 74 | 65 | 0 | 1,673 |

| PLAN 5 : UNITED HEALTHCARE OF LOUISIANA | | | | | | | | |
|--|--------------------------|-------------------|-------------------------|------------------------|--------------------------|-------------|---------------------------------|--------------|
| DHH Administrative Regions | *Addiction Outpatient | BH Rehabilitation | Crisis Stabilization | *Outpatient Therapy | Psychiatric Inpatient | Residential | Family Support Organizations | Total |
| Region 1 & 10 : Greater NO Area & Jefferson Parish | 17 | 111 | 0 | 848 | 21 | 26 | 0 | 1,023 |
| Region 2 : Capital Area | 31 | 65 | 0 | 369 | 20 | 24 | 0 | 509 |
| Region 3 : South Central LA | 15 | 14 | 0 | 135 | 9 | 7 | 0 | 180 |
| Region 4 : Acadiana | 19 | 39 | 0 | 231 | 22 | 12 | 0 | 323 |
| Region 5 : Southwest LA | 15 | 21 | 0 | 107 | 12 | 8 | 0 | 163 |
| Region 6 : Central LA | 11 | 31 | 0 | 120 | 9 | 5 | 0 | 176 |
| Region 7 : Northwest LA | 15 | 58 | 0 | 239 | 9 | 7 | 0 | 328 |
| Region 8 : Northeast LA | 20 | 59 | 0 | 188 | 11 | 8 | 0 | 286 |
| Region 9 : Northshore Area | 10 | 41 | 0 | 258 | 10 | 5 | 0 | 324 |
| Out of State | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Unduplicated Grand Total | 147 | 429 | 0 | 2,298 | 123 | 102 | 0 | 3,099 |

Source: 328 Detail Report

Note: Provider Type: *=Individuals - Data is run by NPI#; Agency - Data is run by Service Address

*Indicates combination of data being run by NPI# and Service Address

Roster Staff is excluded from "Outpatient Therapy"

Applied Behavior Analysis-Based Therapy Services

- Applied Behavior Analysis (ABA) therapy was carved in to the managed care delivery system on 2/1/18. Below is a summary of ABA utilization in July 2019.

October 2019 Chisholm MCO Reporting Data

| | ACLA | AETNA | HB | LHCC | UHC | TOTALS |
|---|-----------|----------|-----------|-------------|-----------|-------------|
| Number of CCMs with ASD | 482 | 202 | 295 | 581 | 389 | 1949 |
| Number of PAs Requested for CCMs with ASD | 18 | 7 | 21 | 46 | 22 | 114 |
| Number of PAs approved for CCMS with ASD | 18 | 7 | 21 | 46 | 22 | 114 |
| Number of PAs denied | 0 | 0 | 0 | 0 | 0 | 0 |
| Claims Paid for CCMS with ASD | \$161,577 | \$92,273 | \$166,143 | \$1,911,497 | \$261,715 | \$2,593,205 |
| Enrolled Provider Groups | 57 | 66 | 85 | 78 | 64 | |
| Total licensed BCBA's | 211 | 259 | 209 | 423 | 563 | |

PA = Prior Authorization
 CCMs = Chisholm Class Members
 ASD = Autism Spectrum Disorder
 BCBA = Board Certified Behavior Analyst