GOEA, is the designated State Unit on Aging and is the administrator of the Older Americans Act (OAA) program services:

- Congregate Meals
- Home Delivered Meals
- Nutrition Counseling
- Assisted Transportation
- Outreach
- Adult Day Health Care
- Individual Counseling
- Personal Care
- Caregiver Sitter Service
- Counseling
- Homemaker
- Medical Alert
- Recreation
- Utility Assistance
- Wellness

- Nutrition Education
- Information & Assistance
- Medical Transportation
- Group Respite
- In-Home Respite
- Material Aid
- Caregiver Public Education
- Support Group
- Crime Prevention
- Legal Assistance
- Medication Management
- Telephoning
- Visiting

Other services provided through GOEA or are provided by partnerships are SenioRx Prescription Assistance, National Family Caregiver Support, Louisiana Medicare Improvements for Patients and Providers Act (MIPPA) Program and the Senior Employment Program.

For more information about elderly programs and services, visit: www.goea.louisiana.gov or contact 225-342-7100

Program Name:  **Long Term Care Ombudsman**

Long Term Care Ombudsman program is a federal and state funded program mandated to advocate on behalf of residents of long-term care facilities and to ensure that the rights of the residents of the long-term care facilities are being maintained. Ombudsman and Ombudsman volunteers make monthly visits to long-term care facilities across the state.

For information, contact the State LTC Ombudsman, at 225-342-7100
Program Name: **Elderly Protective Services (EPS)**

EPS is mandated by Louisiana revised statute 15:1501 et seq. to prevent remedy
halt or hinder acts of abuse and neglect against an older person in the
community while promoting the maximum degree of personal freedom dignity
and self-determination for that individual. Elderly Protective Services has six
regional offices to respond to report the abuse, neglect, and exploitation. EPS is
State operated with four direct State offices and three offices contracted to local
providers.

The purpose of Elderly Protective Services (EPS) is to protect adults who cannot
physically or mentally protect themselves and who are harmed or threatened with
harm through action or inaction by themselves or by the individuals responsible
for their care or by other persons. Currently EPS has opened 1,264 cases since
July 1, 2022. 118 cases classified as high priority and 769 cases classified as
medium priority.

Types of reports of abuse are as follows:

- Caregiver Neglect 279
- Emotional Abuse 173
- Extortion 60
- Financial Exploitation 280
- Physical Abuse 122
- Self-Neglect 472
- Sexual Abuse 5
- Other 9

For more information about Elderly Protective Services (EPS), contact
1-800-259-4990.

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Program Name: **Aging and Disability Resource Center (ADRC)**

The ADRC serves as a clearinghouse for an array of long-term care options,
prescription assistance, and other resources available in Louisiana to elderly and
disabled adults aged 21 and over. For more information about ADRC, contact the
toll-free Louisiana information, referral and assistance line at 877-340-9100.

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The **Louisiana MIPPA Program** is a federal grant to provide education, outreach
and enrollment assistance to Medicare eligible individuals relevant to Medicare,
Medicare services, the Low Income Subsidy Program (LIS) and the Medicare
Savings Plan (MSP). This project continues to offer Enrollment Assistance for
the Low Income Subsidy Program, Medicare Savings Plan, Conduct Medicare
Part D Counseling, Medicare Part D Enrollment Assistance and conducts follow-
up to ensure the needs of the client beyond Medicare have been met. Open enrollment starts October 15th to December 7th.

For Medicare Information and Counseling, call 1-877-340-9100 toll free.

GOEA continues to work with the Emergency Management for Disabled and Aged Coalition (EMDAC), Feeding Task Force and other Response/Recovery Support Function groups. These activities are structured to plan and implement activities prior to an emergency, during the emergency and post emergency for expedient recovery for the constituents and the state.

GOEA serves as an effective and visible advocate for the elderly population of Louisiana, ensuring seniors in need receive appropriate services from providers in the Aging Network.