



**DISABILITY RIGHTS LOUISIANA REPORT TO THE LOUISIANA DEVELOPMENTAL DISABILITIES  
COUNCIL APRIL 2023**

**Community Living Ombudsman Program (CLOP) and Supported Independent Living Advocacy  
Program (SILAP)**

Between 1/1/2023 and 1/15/2023, DRLA filed 8 formal complaints with the state for issues including possible negligent deaths, financial exploitation, substandard living conditions, numerous allegations of severe neglect of health, and possible federal fraud.

During the first quarter of 2023, SILAP opened 7 new cases for assistance and has been assisting with, among other issues, community reentry from Pinecrest, unstable and unsafe living conditions, and unnecessary removal from services.

Examples:

A CLOP Ombudsman successfully assisted a resident who wanted to move out of the group home on a Medicaid Waiver. The Ombudsman identified that the problem was that the resident's name was spelled incorrectly with OCDD. The Ombudsman assisted in correcting this error and ensuring she got an assessment. As a result, the resident has been offered a waiver and is setting up housing and having a roommate in the community.

A CLOP Ombudsman visited a group home with little food, ungroomed residents, and gross understaffing. Additionally, one resident was extremely underweight. The Ombudsman intervened and filed a complaint with the Department of Health. To our understanding, while LDH was investigating, the group home stocked up on food, the residents were groomed, and the underweight resident was medically treated. The provider also hired an agency to cover the staff shortage.