



State of Louisiana

Louisiana Department of Health
Bureau of Health Services Financing

December 2019

Louisiana Developmental Disability Council Report

Update/Progress on Agency Initiatives

Permanent Supportive Housing Services

- The Office of Aging and Adult Services (OAAS), Office for Citizens with Developmental Disabilities (OCDD) and Office of Behavioral Health (OBH) continue to assist participants to transition into Permanent Supportive Housing. There are currently 4,699 individuals being served and 2,762 households providing Permanent Supportive Housing. A total of 7,174 individuals have been served since the beginning of the program.

Money Follows the Person

- Since the fall of 2009 through year-to-date (as of October 2019), approximately 3,204 individuals have transitioned through the Money Follows the Person (MFP) program in OAAS and OCDD from qualified institutions (hospitals, nursing facilities, and supports and services centers), with 412 individuals having transitioned in CY 2018. 227 individuals have transitioned so far in CY 2019. MFP continues to break barriers and exceed existing benchmarks.
- On January 25, 2019, the Medicaid Extenders Act of 2019, a bill that includes short-term funding for the Money Follows the Person program, became law. On February 28, 2019, Congress introduced two reauthorization bills, H.R.1342 and S.548, through the Empower Care Act to extend the MFP program for five additional years. On August 6, 2019, the President signed into law H.R. 3253 referred to as the Sustaining Excellence in Medicaid Act of 2019 (Public Law 116-39). This is the third short-term extension of the MFP demonstration that Congress has passed this year, bringing the total short-term funding amount to \$254.5M. On November 20, 2019, CMS notified states that participants can now transition through MFP through CY 2020, based on available funding. Over the past several

years, Congress has presented bills that would provide a longer reauthorization of the program. Currently, MFP reauthorization bills are under review in Congress.

Self-Direction

- There are currently 1,438 individuals participating in the self-direction option as of 10/31/2019.
- LDH released a Request for Proposals (RFP) for the Fiscal/Employer Agent services on April 2, 2019. The evaluation and scoring process of proposals received was completed at the end of May. LDH awarded contracts to both Acumen Fiscal Agent and Morning Sun Financial Management.
- Robust testing on the Morning Sun system and electronic visit verification infrastructure was conducted throughout November 2019, including end user testing with select participants. Based on testing, the system was approved to move into production.
- All participants will have the choice to remain with Acumen or switch to Morning Sun starting in December 2019 to account for the lead time needed for timekeeping to allow for payments to begin in January. The effective date of the new contracts is January 1, 2020. An announcement was sent out to all self-direction participants notifying of this change.

Electronic Visit Verification

- LDH and its contractor SRI have trained and worked with providers statewide to implement in-home electronic visit verification (EVV) to ensure Louisiana complies with requirements listed in the Cures Act. LDH required providers to implement EVV for in-home personal care services (PCS) by 2/19/18.
- All providers are reporting services through electronic visit verification to some extent; however, work has now shifted to focus on minimizing manual entry of services. LDH issued a memo to providers on 3/20/19 detailing how compliance (specifically the degree of usage) will be monitored going forward and the expectations around proper use of EVV.

Support Coordination/Case Management for Waivers

- Effective 4/1/19, support coordination agencies serving waiver participants began using EVV to report all required monthly contacts.

Self-Direction

- The Fiscal/Employer Agent (FEA) issued training materials and began hosting one-on-one and group training events in late 2018 in preparation for the transition to EVV. LDH required self-direction employers and employees to use EVV to report services effective 4/1/19. Currently, more than 95% of all self-direction employers and employees are utilizing EVV. LDH and Acumen are continuing to reach out to

those who have not yet adopted EVV to offer additional technical assistance and training.

EPSDT Personal Care Services

- EPSDT PCS providers will be the final population to implement EVV. Both fee-for-service and managed care providers will be required to use EVV to report services and LDH is planning to implement in 2020.
- **Long-Term Supports and Services Incident Management System**
 - LDH procured a contract through the competitive bid process to replace the outdated, isolated and unsupported incident management system (OTIS) with a system that allows OAAS, OCDD, Health Standards Section (HSS), direct service providers, support coordinators, nursing homes, and workers of intermediate care facilities for individuals with intellectual disabilities (ICF/IID) to use a single incident management system. The new system allows for a consolidated, consistent reporting and analytics mechanism in addition to real-time data sharing among agencies. This was aimed at improving response times, programmatic assessment, strategic planning and compliance with Centers for Medicare and Medicaid Services’ (CMS) assurances while aiding in resolving incidents more efficiently to prevent further similar incidents.
 - Below is the implementation phase schedule: As of October 1, 2019, all groups have been implemented. We are currently in the monitoring and maintenance phase of the project.

Phase	Implementation Date	Group	LDH Region
1	April 15, 2019	Adult Protective Services (APS) Villa and Pinecrest	Statewide
		Nursing homes and ICF-IIDs	Region 3
2	May 6, 2019	OAAS and OCDD waivers	Regions 3 and 5
		Nursing homes and ICF-IIDs	Regions 5 and 6
3	May 27, 2019	OAAS and OCDD waivers	Regions 6 and 8
		Nursing homes and ICF-IIDs	Regions 8 and 9
4	June 17, 2019	OAAS and OCDD waivers	Regions 1, 2, 9, 10
		Nursing homes and ICF-IIDs	Regions 1 and 2
5	July 8, 2019	OAAS and OCDD waivers, Nursing homes and ICF-IIDs	Regions 4 and 7
6	October 1, 2019	ELMS and Central	Statewide

Behavioral Health

- The Statewide Coordinated System of Care (CSoC) waiver enrollment totaled 2,331 as of 11/15/2019.

Region/Parish	Participant Count
Region 1 (Jefferson/Orleans area)	332
Region 2 (Capital area)	240
Region 3 (Covington area)	297
Region 4 (Thibodeaux area)	271
Region 5 (Lafayette area)	219
Region 6 (Lake Charles area)	174
Region 7 (Alexandria area)	199
Region 8 (Shreveport area)	201
Region 9 (Monroe area)	398
Total	2,331

*This data includes all children presumptively eligible and enrolled in 1915 b(3)/(c) waivers.

Network Adequacy Report 2019 QTR 3 (July-September):

All Plans								
DHH Administrative Regions	*Addiction Outpatient	BH Rehabilitation	Crisis Stabilization	*Outpatient Therapy	Psychiatric Inpatient	Residential	Family Support Organizations	Total
Region 1 & 10 : Greater NO Area & Jefferson Parish	94	493	0	2,469	68	64	0	3,188
Region 2 : Capital Area	103	310	0	1,171	61	69	0	1,714
Region 3 : South Central LA	45	83	0	483	33	15	0	659
Region 4 : Acadiana	62	155	0	675	80	34	0	1,006
Region 5 : Southwest LA	42	85	0	394	46	21	0	588
Region 6 : Central LA	42	133	0	542	34	25	0	776
Region 7 : Northwest LA	48	309	1	830	38	22	0	1,248
Region 8 : Northeast LA	88	254	0	748	37	44	0	1,171
Region 9 : Northshore Area	44	154	0	678	33	17	0	926
Out of State	0	0	0	0	0	0	0	0
Grand Total	640	1,981	1	7,515	432	311	0	10,880
**Grand Total consist of the sum of all providers from each plan, which may include duplicates.								
PLAN 1 : AmeriHealth Caritas Louisiana (ACLA)								
DHH Administrative Regions	*Addiction Outpatient	BH Rehabilitation	Crisis Stabilization	*Outpatient Therapy	Psychiatric Inpatient	Residential	Family Support Organizations	Total
Region 1 & 10 : Greater NO Area & Jefferson Parish	11	103	0	643	17	10	0	784
Region 2 : Capital Area	14	69	0	312	14	12	0	421
Region 3 : South Central LA	7	19	0	129	7	2	0	164
Region 4 : Acadiana	10	34	0	126	22	4	0	196
Region 5 : Southwest LA	6	19	0	89	10	4	0	128
Region 6 : Central LA	9	29	0	356	9	8	0	411
Region 7 : Northwest LA	9	67	0	200	9	4	0	289
Region 8 : Northeast LA	15	53	0	175	11	10	0	264
Region 9 : Northshore Area	8	30	0	234	9	3	0	284
Out of State	0	0	0	0	0	0	0	0
Unduplicated Grand Total	563	422	0	1,734	108	57	0	2,884
PLAN 2 : AETNA BETTER HEALTH OF LOUISIANA								
DHH Administrative Regions	*Addiction Outpatient	BH Rehabilitation	Crisis Stabilization	*Outpatient Therapy	Psychiatric Inpatient	Residential	Family Support Organizations	Total
Region 1 & 10 : Greater NO Area & Jefferson Parish	14	84	0	94	9	7	0	208
Region 2 : Capital Area	16	52	0	63	5	9	0	145
Region 3 : South Central LA	8	18	0	35	4	2	0	67
Region 4 : Acadiana	13	23	0	36	12	5	0	89
Region 5 : Southwest LA	6	14	0	19	8	2	0	49
Region 6 : Central LA	10	24	0	31	5	2	0	72
Region 7 : Northwest LA	9	61	1	59	6	3	0	139
Region 8 : Northeast LA	18	42	0	57	2	3	0	122
Region 9 : Northshore Area	9	24	0	37	3	3	0	76
Out of State	0	0	0	0	0	0	0	0
Unduplicated Grand Total	104	342	1	430	54	36	0	967
PLAN 3 : Healthy Blue Louisiana								
DHH Administrative Regions	*Addiction Outpatient	BH Rehabilitation	Crisis Stabilization	*Outpatient Therapy	Psychiatric Inpatient	Residential	Family Support Organizations	Total
Region 1 & 10 : Greater NO Area & Jefferson Parish	31	109	0	591	10	9	0	750
Region 2 : Capital Area	21	69	0	284	13	10	0	397
Region 3 : South Central LA	9	18	0	125	6	2	0	160
Region 4 : Acadiana	13	31	0	160	11	7	0	222
Region 5 : Southwest LA	8	30	0	122	9	3	0	172
Region 6 : Central LA	6	23	0	138	6	3	0	176
Region 7 : Northwest LA	9	67	0	206	6	4	0	292
Region 8 : Northeast LA	18	54	0	227	6	10	0	315
Region 9 : Northshore Area	9	30	0	195	6	3	0	243
Out of State	0	0	0	0	0	0	0	0
Unduplicated Grand Total	124	424	0	1,982	73	51	0	2,654

PLAN 4 : LOUISIANA HEALTHCARE CONNECTION								
DHH Administrative Regions	*Addiction Outpatient	BH Rehabilitation	Crisis Stabilization	*Outpatient Therapy	Psychiatric Inpatient	Residential	Family Support Organizations	Total
Region 1 & 10 : Greater NO Area & Jefferson Parish	21	86	0	293	11	12	0	423
Region 2 : Capital Area	21	55	0	143	9	14	0	242
Region 3 : South Central LA	6	17	0	59	7	2	0	91
Region 4 : Acadiana	7	28	0	122	13	6	0	176
Region 5 : Southwest LA	7	21	0	57	7	4	0	96
Region 6 : Central LA	6	26	0	67	7	7	0	113
Region 7 : Northwest LA	6	56	0	126	8	4	0	200
Region 8 : Northeast LA	17	46	0	101	7	13	0	184
Region 9 : Northshore Area	8	29	0	14	5	3	0	59
Out of State	0	0	0	0	0	0	0	0
Unduplicated Grand Total	99	364	0	1,071	74	65	0	1,673

PLAN 5 : UNITED HEALTHCARE OF LOUISIANA								
DHH Administrative Regions	*Addiction Outpatient	BH Rehabilitation	Crisis Stabilization	*Outpatient Therapy	Psychiatric Inpatient	Residential	Family Support Organizations	Total
Region 1 & 10 : Greater NO Area & Jefferson Parish	17	111	0	848	21	26	0	1,023
Region 2 : Capital Area	31	65	0	369	20	24	0	509
Region 3 : South Central LA	15	14	0	135	9	7	0	180
Region 4 : Acadiana	19	39	0	231	22	12	0	323
Region 5 : Southwest LA	15	21	0	107	12	8	0	163
Region 6 : Central LA	11	31	0	120	9	5	0	176
Region 7 : Northwest LA	15	58	0	239	9	7	0	328
Region 8 : Northeast LA	20	59	0	188	11	8	0	286
Region 9 : Northshore Area	10	41	0	258	10	5	0	324
Out of State	0	0	0	0	0	0	0	0
Unduplicated Grand Total	147	429	0	2,298	123	102	0	3,099

Source: 328 Detail Report

Note: Provider Type: *=Individuals - Data is run by NPI#; Agency - Data is run by Service Address

*Indicates combination of data being run by NPI# and Service Address

Roster Staff is excluded from "Outpatient Therapy"

Applied Behavior Analysis-Based Therapy Services

- Applied Behavior Analysis (ABA) therapy was carved in to the managed care delivery system on 2/1/18. Below is a summary of ABA utilization in July 2019.

October 2019 Chisholm MCO Reporting Data

	ACLA	AETNA	HB	LHCC	UHC	TOTALS
Number of CCMs with ASD	482	202	295	581	389	1949
Number of PAs Requested for CCMs with ASD	18	7	21	46	22	114
Number of PAs approved for CCMs with ASD	18	7	21	46	22	114
Number of PAs denied	0	0	0	0	0	0
Claims Paid for CCMs with ASD	\$161,577	\$92,273	\$166,143	\$1,911,497	\$261,715	\$2,593,205
Enrolled Provider Groups	57	66	85	78	64	
Total licensed BCBA's	211	259	209	423	563	

PA = Prior Authorization
 CCMs = Chisholm Class Members
 ASD = Autism Spectrum Disorder
 BCBA = Board Certified Behavior Analyst