

OAAS Report to the Developmental Disabilities Council – April 2025

Data as of 3/31/2025, unless otherwise specified

Medicaid Home and Community Based Services (HCBS) Update

Current Recipients

Adult Day Health Care: **295**
Community Choices Waiver (CCW): **6,361**
Long Term Personal Care Services: **10,361**
Program of All-Inclusive Care for the Elderly: **485**
Adult Day Health Care Waiver waitlist: **1,050**

Waiver Registry

CCW registry: **10,370**
CCW registry without HCBS services: **5,463**
CCW wait time: **13.5 years**
CCW wait time without HCBS services: **9 months**
FY24 Linkage to Certification median: **56 days**

Traumatic Head and Spinal Cord Injury (THSIC) Program Update

Open Cases

571

Registry / Waitlist

251

State Personal Assistance Services (SPAS) Program update

Open/ Active Cases

40

Registry / Waitlist

105

Refer to ACT 378 Report

Adult Protective Services (APS) Quarterly Reports (18 – 59 years of age)

1st-3rd Quarters FY2025 (July 1, 2024 through 3/31/2025)

Cases Accepted by Region

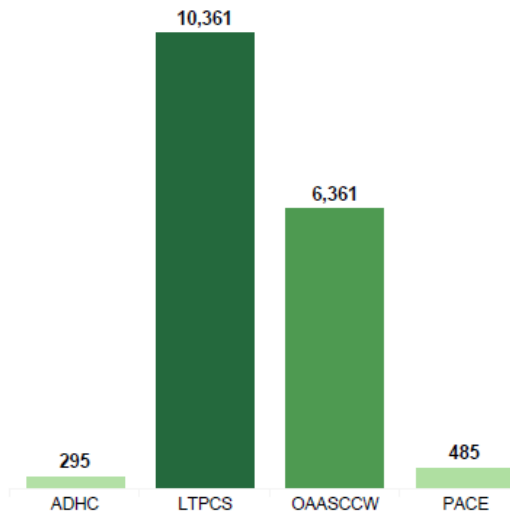
Region	1	2	3	4	5	6	7	8	9	Total	
FY 2023	337	210	117	278	149	113	157	134	209	1,704	7/1/22-6/30/23
FY 2024	361	233	123	292	174	131	172	119	240	1845	7/1/23-6/30/24
FY 2025	231	217	87	260	127	89	141	90	199	1441	7/1/24-3/31/2025

Allegations Investigated – Cases may have multiple allegations

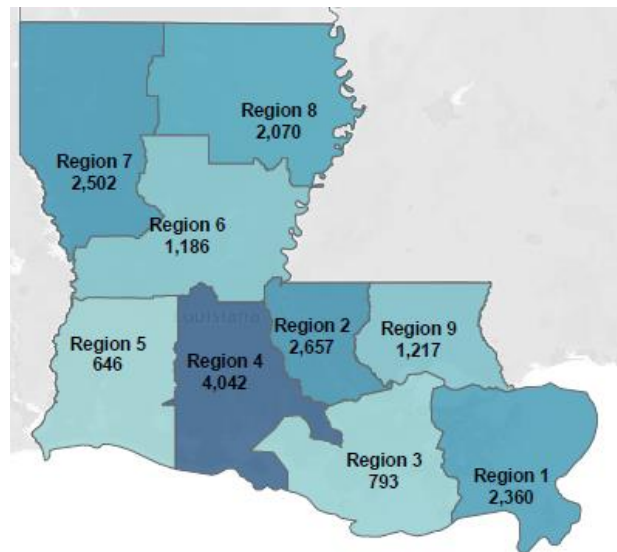
Allegation type	FY 2025 1 st -3 rd Quarters				FY 2024 1 st – 4 th Quarters			
	Total	% of total	Substantiated allegations	% substantiated	Total	% of total	Substantiated allegations	% substantiated
Caregiver Neglect	774	32.25%	306	39.53%	1,019	31.79%	414	40.63%
Emotional Abuse	399	16.63%	159	39.85%	530	16.54%	240	45.28%
Financial Abuse	413	17.21%	118	28.57%	548	17.10%	187	34.12%
Physical Abuse	243	10.13%	95	39.09%	340	10.61%	177	52.06%
Self-Neglect	507	21.13%	392	77.12%	662	20.66%	528	79.76%
Sexual	64	2.67%	18	28.13%	106	3.31%	40	37.74%
Total	2398	100%	1088		3,205	100.00%	1,586	

OAAS Populations Update

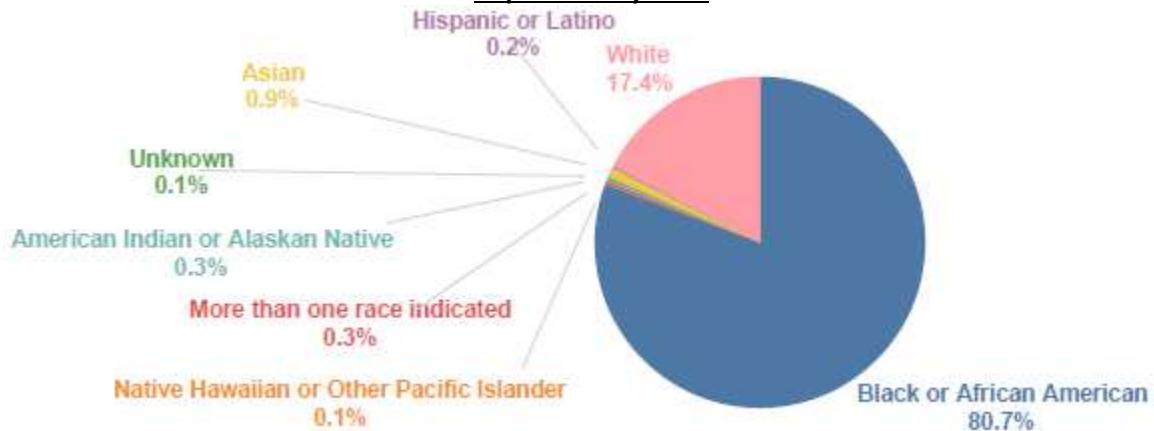
Total Program Participants



Populations by Region



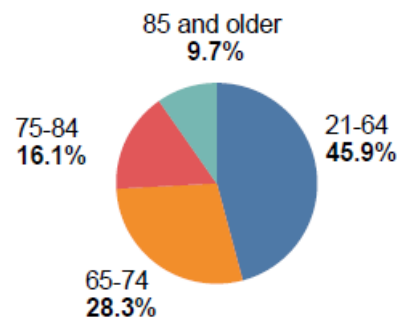
Population by Race



Populations by Gender



Population by Age Group



Workforce considerations

OAAS is aware of nationwide labor and workforce difficulties. In an effort to encourage entrance into the home and community based services workforce and retaining those already working in it, OAAS has utilized American Rescue Plan Act funds to assist.

- Beginning in 2024 and continuing into 2025, OAAS has launched a pilot program for direct service workers to receive training. Direct service workers can sign up for an online learning platform and participate in self-directed learning through November 30, 2025.
- In 2024 and 2025, OAAS offered Person Center Thinking (PCT) training and dementia training at no cost to direct service workers.
 - PCT training helps develop basic person centered thinking skills that is focused on changing perspectives from simply care for people to working in partnership with the person as they identify their personal goals and what quality of life means to them.
 - Dementia training will include effective evidence based Alzheimer's interventions, including boosting early detection and diagnosis, reducing risk and preventing avoidable hospitalizations and emergency department visits. Providing dementia training to direct service workers will give them better insight into the disease and elevate their ability to serve those with these diagnoses.
- Beginning in 2024 and continuing into 2025, OAAS in conjunction with Louisiana Medicaid and OCDD will be conducting a rate analysis. This will allow LDH to expand and enhance the current cost reporting and rate setting activities for HCBS providers.
- In 2024, OAAS conducted a Support Coordination gap analysis statewide, part of which was to review workforce strain.
- In 2023, bonus payments were made to direct support workers and support coordinators. To be eligible for the bonus, a person must have worked from April 2021 to October 2022 without any break in employment. Bonus payments of \$300 per month were paid to the provider, of which \$250 went directly to the direct service worker.