

Don't Lose Your Medicaid Coverage

March 24, 2023

Medicaid has begun mailing its members a second round of pink letters to ensure it has the correct contact information ahead of April renewals. If a member receives a pink letter, Medicaid has the correct mailing address.

If a member does not receive a pink letter by April 1, Medicaid might not have the correct mailing address and members should update their contact information as soon as possible to avoid missing important letters about their health insurance coverage and losing health coverage, even if eligible.

Information can be updated in the following ways:

- Log on to MyMedicaid.la.gov
- Email MyMedicaid@la.gov
- Call Medicaid customer service at 1-888-342-6207 from 8 a.m. to 4:30 p.m.

You can also call your health plan directly:

- Aetna Better Health: **1-855-242-0802**
- AmeriHealth Caritas: **1-888-756-0004**
- Healthy Blue: **1-844-521-6941**
- Humana Healthy Horizons: **1-800-448-3810**
- Louisiana Healthcare Connections: **1-866-595-8133**
- United Healthcare: **1-866-675-1607**

Contact Us

LaDDC News is the electronic newsletter for the LA Developmental Disabilities Council. If there are any questions about the information above, contact the Council by replying to this email, or calling the toll free number listed below:

phone: 1-800-450-8108

email: info@laddc.org

website: www.laddc.org

facebook: www.facebook.com/LaDDCouncil

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