

OAAS Report to the Developmental Disabilities Council – April 2026

Data as of March 31, 2026, unless otherwise specified

Medicaid Home and Community Based Services (HCBS) Update

Current Recipients

Adult Day Health Care: **294**
 Community Choices Waiver (CCW): **6,986**
 Long Term Personal Care Services: **10,838**
 Program of All-Inclusive Care for the Elderly: **490**
 Adult Day Health Care Waiver waitlist: **1,243**

Waiver Registry

CCW registry: **11,346**
 CCW registry without HCBS services: **6,227**
 CCW wait time: **14.5 years**
 CCW wait time without HCBS services: **49 weeks**
 FY25 Linkage to Certification median: **42**

Traumatic Head and Spinal Cord Injury (THSIC) Program Update

Open Cases

594

Registry / Waitlist

214

State Personal Assistance Services (SPAS) Program update

Open/ Active Cases

39

Registry / Waitlist

78

Refer to ACT 378 Report

Adult Protective Services (APS) Quarterly Reports (18 – 59 years of age)

1st-3rd Quarters FY2026 (July 1, 2025 through March 31, 2026)

Cases Accepted by Region

Region	1	2	3	4	5	6	7	8	9	Total	Date Range
FY 2024	361	233	123	292	174	131	172	119	240	1845	7/1/23-6/30/24
FY 2025	323	305	120	337	166	115	175	121	267	1929	7/1/24-6/30/25
FY 2026	272	205	108	197	114	92	125	91	184	1388	7/1/25-3/31/26

Allegations* Investigated

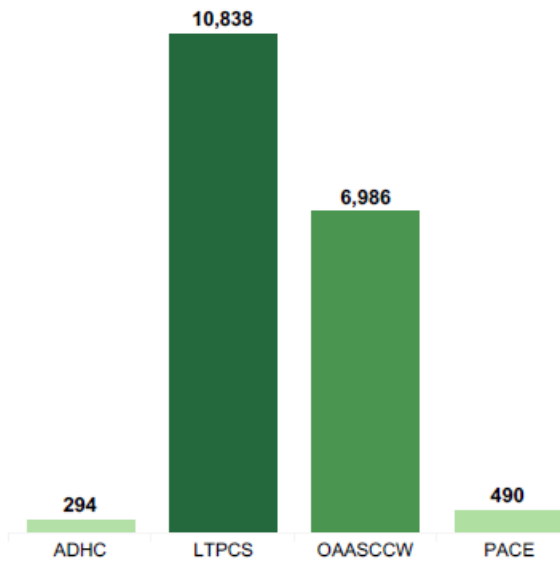
**Cases may have multiple allegations*

FY 2026 1 st -3 rd Quarters				
Allegation type	Total	% of total	Substantiated allegations	% substantiated
Caregiver Neglect	715	30.77%	240	33.57%
Emotional Abuse	396	17.04%	101	25.51%
Financial Abuse	395	17.00%	91	23.04%
Physical Abuse	253	10.89%	87	34.39%
Self-Neglect	507	21.82%	387	76.33%
Sexual Abuse	58	2.50%	9	15.52%
Total	2324	100%	915	

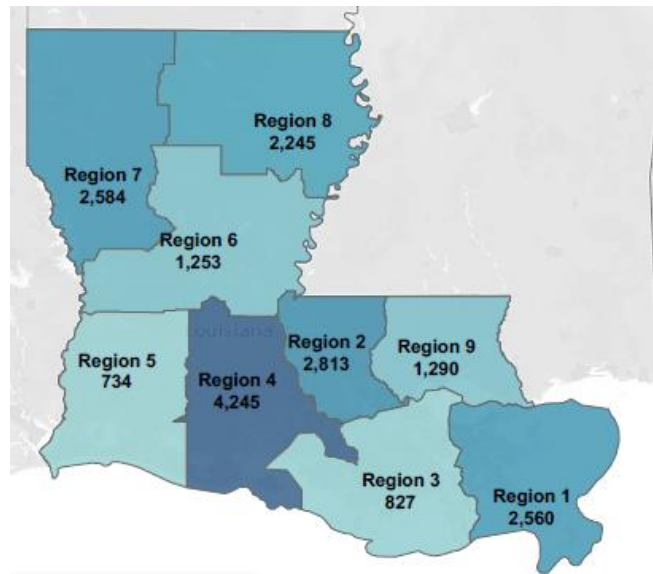
Of the **759** total substantiated cases in FY26, **49 (6.46%)** are receiving OAAS services.

OAAS Populations Update

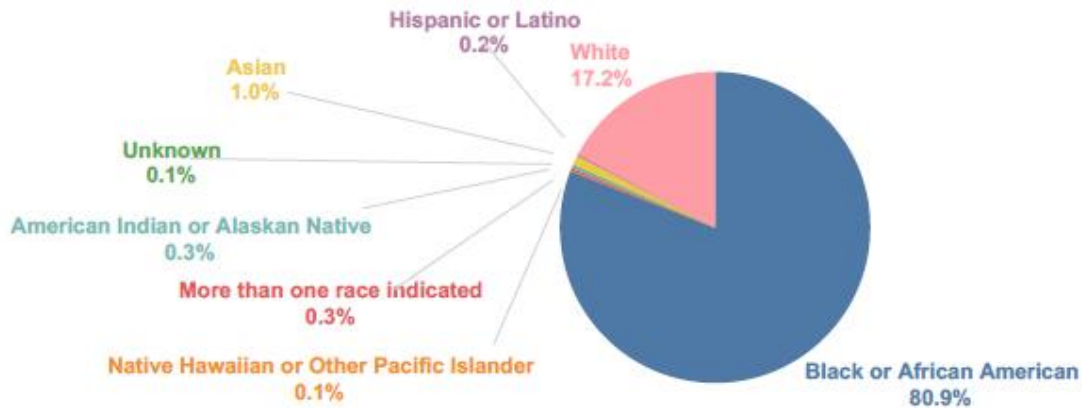
Total Program Participants



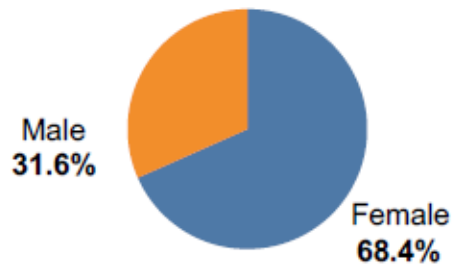
Populations by Region



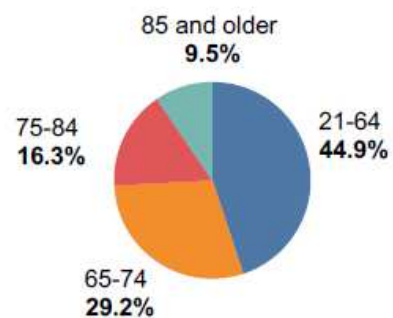
Population by Race



Populations by Gender



Population by Age Group



Workforce considerations

OAAS is aware of nationwide labor and workforce difficulties. In an effort to encourage entrance into the home and community based services workforce and retaining those already working in it, OAAS has utilized American Rescue Plan Act funds to assist.

- In 2025 OAAS offered Adult Day Health Care centers the opportunity to participate in a technical assistance program which allowed them to choose training opportunities, several of which include techniques to engagement potential new employees and retain those that already work for them.
- Beginning in 2024 and continuing into 2025, OAAS has launched a pilot program for direct service workers to receive training. Direct service workers can sign up for an online learning platform and participate in self-directed learning through November 30, 2025. OAAS is working on an extension of this project to continue availability through December 31, 2026.
- In 2024 and 2025, OAAS offered Person Center Thinking (PCT) training and dementia training at no cost to direct service workers.
 - PCT training helps develop basic person centered thinking skills that is focused on changing perspectives from simply care for people to working in partnership with the person as they identify their personal goals and what quality of life means to them.
 - Dementia training will include effective evidence based Alzheimer's interventions, including boosting early detection and diagnosis, reducing risk and preventing avoidable hospitalizations and emergency department visits. Providing dementia training to direct service workers will give them better insight into the disease and elevate their ability to serve those with these diagnoses.
- Beginning in 2024 and continuing into 2025, OAAS in conjunction with Louisiana Medicaid and OCDD will be conducting a rate analysis. This will allow LDH to expand and enhance the current cost reporting and rate setting activities for HCBS providers.
- In 2024, OAAS conducted a Support Coordination gap analysis statewide, part of which was to review workforce strain.
- In 2023, bonus payments were made to direct support workers and support coordinators. To be eligible for the bonus, a person must have worked from April 2021 to October 2022 without any break in employment. Bonus payments of \$300 per month were paid to the provider, of which \$250 went directly to the direct service worker.