

OAAS Report to the Developmental Disabilities Council – July 2026

Data as of June 30, 2026, unless otherwise specified

Medicaid Home and Community Based Services (HCBS) Update

Current Recipients

Adult Day Health Care: **302**
Community Choices Waiver (CCW): **7,146**
Long Term Personal Care Services: **10,674**
Program of All-Inclusive Care for the Elderly: **502**
Adult Day Health Care Waiver waitlist: **1,266**

Waiver Registry

CCW registry: **10,916**
CCW registry without HCBS services: **5,656**
CCW wait time: **14.8**
CCW wait time without HCBS services: **47.7**
FY26 Linkage to Certification median: **35**

Traumatic Brain and Spinal Cord Injury (TBSIC) Program Update

Open Cases
586

Registry / Waitlist
231

State Personal Assistance Services (SPAS) Program update

Open/ Active Cases
38

Registry / Waitlist
77

Refer to ACT 378 Report

Adult Protective Services (APS) Quarterly Reports (18 – 59 years of age)

1st-4th Quarters FY2026 (July 1, 2025 through June 30, 2026)

Cases Accepted by Region

Region	1	2	3	4	5	6	7	8	9	Total	
FY 2024	361	233	123	292	174	131	172	119	240	1845	7/1/23-6/30/24
FY 2025	323	305	120	337	166	115	175	121	267	1929	7/1/24-6/30/25
FY 2026	372	267	144	260	152	129	178	122	260	1884	7/1/25-6/30/26

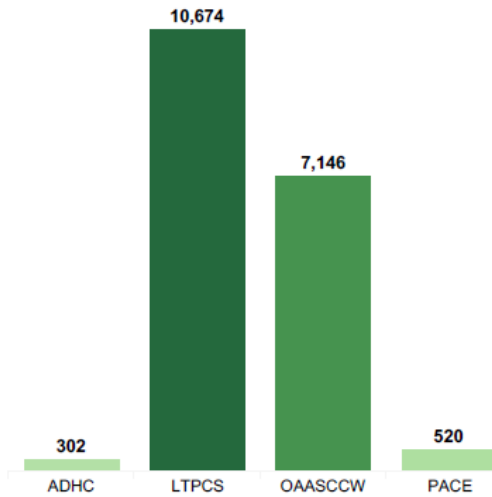
Allegations Investigated – Cases may have multiple allegations

Allegation type	FY 2026 1 st -4 th Quarters			
	Total	% of total	Substantiated allegations	% substantiated
Caregiver Neglect	993	31.50%	339	34.14%
Emotional Abuse	527	16.72%	156	29.60%
Financial Abuse	523	16.59%	123	23.52%
Physical Abuse	344	10.91%	117	34.01%
Self-Neglect	686	21.76%	524	76.38%
Sexual Abuse	79	2.51%	13	16.46%
Total	3152	100%	1272	

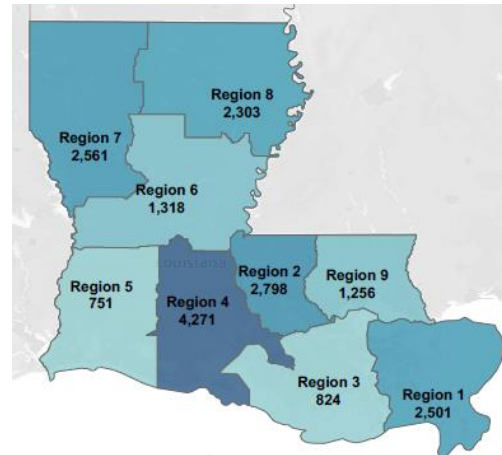
Of the **1,180** total substantiated cases in FY26, **62 (5.25%)** are receiving OAAS services

OAAS Populations Update

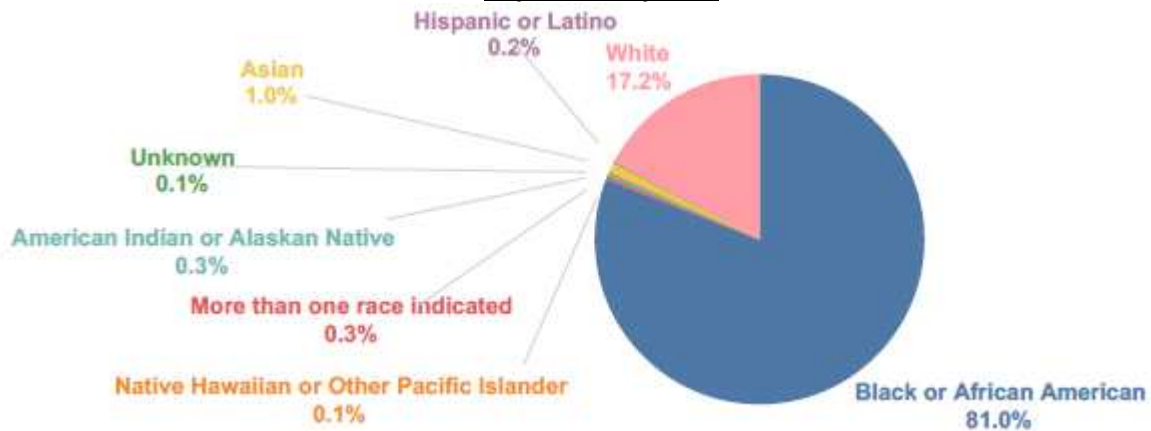
Total Program Participants



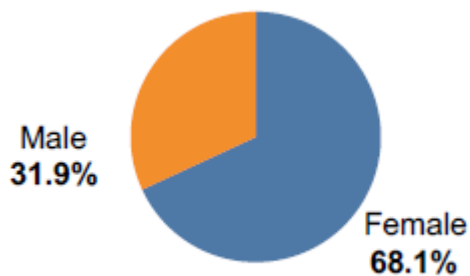
Populations by Region



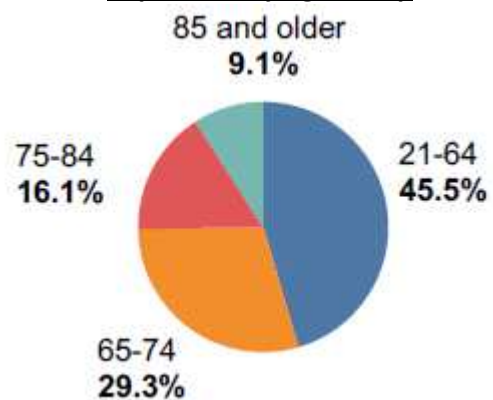
Population by Race



Populations by Gender



Population by Age Group



Workforce considerations

OAAS is aware of nationwide labor and workforce difficulties. In an effort to encourage entrance into the home and community based services workforce and retaining those already working in it, OAAS has utilized American Rescue Plan Act funds to assist.

- In 2025 and 2026 OAAS offered Adult Day Health Care centers the opportunity to participate in a technical assistance program which allowed them to choose training opportunities, several of which include techniques to engagement potential new employees and retain those that already work for them. Nine ADHCs participated in the program, and they completed over 90 trainings.
- Beginning in 2024, OAAS launched a pilot program for direct service workers to receive training. Direct service workers can sign up for an online learning platform and participate in self-directed learning through December 31, 2026.
- In 2024 and 2025, OAAS offered Person Center Thinking (PCT) training and dementia training at no cost to direct service workers.
 - PCT training helps develop basic person centered thinking skills that is focused on changing perspectives from simply care for people to working in partnership with the person as they identify their personal goals and what quality of life means to them.
 - Dementia training will include effective evidence based Alzheimer's interventions, including boosting early detection and diagnosis, reducing risk and preventing avoidable hospitalizations and emergency department visits. Providing dementia training to direct service workers will give them better insight into the disease and elevate their ability to serve those with these diagnoses.
- In 2024, OAAS conducted a Support Coordination gap analysis statewide, part of which was to review workforce strain.
- In 2023, bonus payments were made to direct support workers and support coordinators. To be eligible for the bonus, a person must have worked from April 2021 to October 2022 without any break in employment. Bonus payments of \$300 per month were paid to the provider, of which \$250 went directly to the direct service worker.